

**MADCAP FLARE ONLINE**

# AI Assist Guide

Copyright © 2025 MadCap Software. All rights reserved.

Information in this document is subject to change without notice. The software described in this document is furnished under a license agreement or nondisclosure agreement. The software may be used or copied only in accordance with the terms of those agreements. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or any means electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of MadCap Software.

MadCap Software  
1660 17th Street, Suite 201  
Denver, Colorado 80202  
858-320-0387  
[www.madcapsoftware.com](http://www.madcapsoftware.com)

**THIS PDF WAS CREATED USING MADCAP FLARE.**

# CONTENTS

---

## CHAPTER 1

Introduction ..... 5

## CHAPTER 2

General Information for AI Assist ..... 7

- What is ChatGPT? ..... 7
- ChatGPT Versions and API Keys ..... 8
- OpenAI Paths ..... 8
- Benefits of AI Assist in Flare Online ..... 9
- Cautions With ChatGPT ..... 10

## CHAPTER 3

Main Activities for AI Assist ..... 11

- Connecting a ChatGPT Account to AI Assist in Flare Online 12
- Using AI Assist in Flare Online ..... 15

## CHAPTER 4

AI Assist Use Cases, Prompts, and Examples ..... 24

- AI Assist Example—Creating New Content ..... 26
- AI Assist Example—Creating Regular Expressions ..... 28
- AI Assist Example—Enforcing Style Guide Rules ..... 32
- AI Assist Example—Fact Checking ..... 38

AI Assist Example—Providing Feedback ..... 44  
AI Assist Example—Rewriting Content ..... 46  
AI Assist Example—Searching and SEO ..... 49  
AI Assist Example—Summarizing Text ..... 57  
AI Assist Example—Summarizing Videos ..... 60  
AI Assist Example—Translating Content ..... 64  
AI Assist Example—Using Your Voice ..... 66  
AI Assist Example—Writing Scripts and Code ..... 69

**APPENDIX**

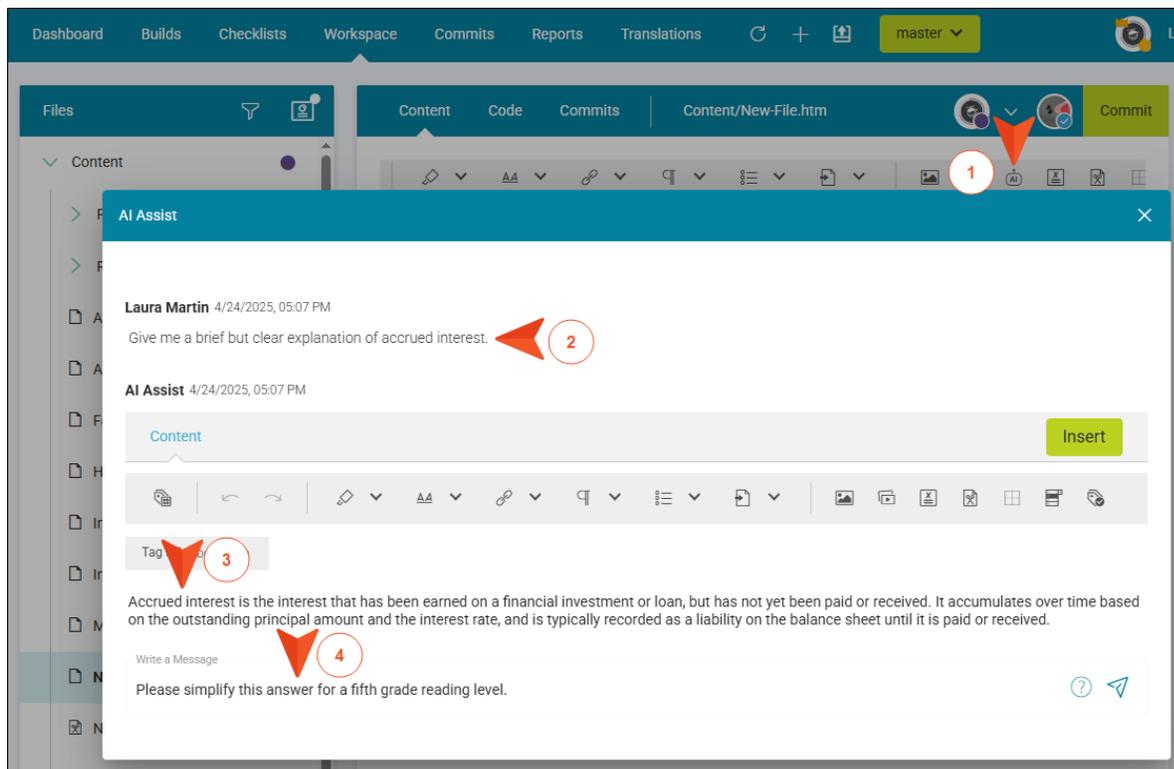
PDFs ..... 72

## CHAPTER 1

# Introduction

AI Assist is the name for the integration of artificial intelligence (AI)—and specifically ChatGPT—into MadCap Flare Online.

The possibilities for using ChatGPT are almost limitless. However, there are certain use cases that can be particularly helpful for technical communicators. This includes the ability to create new content, provide feedback, rewrite text, write scripts, and much more.





**NOTE** AI Assist is supported only for authors editing files on the projects page. It is not supported for topic reviews.

## General Information

- "What is ChatGPT?" on page 7
- "ChatGPT Versions and API Keys" on page 8
- "OpenAI Paths" on page 8
- "Benefits of AI Assist in Flare Online" on page 9
- "Cautions With ChatGPT" on page 10

## Main Activities

- "Connecting a ChatGPT Account to AI Assist in Flare Online" on page 12
- "Using AI Assist in Flare Online" on page 15

## Uses Cases, Prompts, and Examples

- "AI Assist Example—Creating New Content" on page 26
- "AI Assist Example—Creating Regular Expressions" on page 28
- "AI Assist Example—Enforcing Style Guide Rules" on page 32
- "AI Assist Example—Fact Checking" on page 38
- "AI Assist Example—Providing Feedback" on page 44
- "AI Assist Example—Rewriting Content" on page 46
- "AI Assist Example—Searching and SEO" on page 49
- "AI Assist Example—Summarizing Text" on page 57
- "AI Assist Example—Summarizing Videos" on page 60
- "AI Assist Example—Translating Content" on page 64
- "AI Assist Example—Using Your Voice" on page 66
- "AI Assist Example—Writing Scripts and Code" on page 69

# General Information for AI Assist

There are various pieces of general information you should know if you plan to use this feature.

This chapter discusses the following:

What is ChatGPT? .....	7
ChatGPT Versions and API Keys .....	8
OpenAI Paths .....	8
Benefits of AI Assist in Flare Online .....	9
Cautions With ChatGPT .....	10

## I What is ChatGPT?

ChatGPT is an advanced language model developed by OpenAI. It can generate human-like text based on prompts. Trained on vast amounts of internet data, ChatGPT understands and responds to queries in natural language. It can provide answers, explanations, engage in conversations, and assist with various tasks. ChatGPT finds applications in education, customer service, content creation, and more.

# I ChatGPT Versions and API Keys

When you hook your ChatGPT account to AI Assist in Flare Online, be aware of the different versions of ChatGPT, as well as the application programming interface (API) key that you will need.

- **ChatGPT Versions** OpenAI offers both free and paid accounts. The paid version (also called "ChatGPT Plus") offers more in terms of architecture, training data, performance, and applications.
- **API Key** To integrate a ChatGPT account with Flare Online, you will need an API key, which requires payment to OpenAI. This is true whether you are using GPT-3.5, GPT-4, or GPT-4o as the model. If you do not set up payment for an API key, you will notice that your use of ChatGPT inside Flare Online will expire after a certain amount of time or level of usage. See "Connecting a ChatGPT Account to AI Assist in Flare Online" on page 12.

See [openai.com](https://openai.com) for information on setting up ChatGPT accounts, API keys, and more.

# I OpenAI Paths

There are a couple of OpenAI paths that you might use to interact with ChatGPT and retrieve information. Using either link, you can create a new account and log in.

- [chat.openai.com](https://chat.openai.com)  
From this link, you can use ChatGPT in a browser window by writing prompts and receiving responses in separate threads. This is an alternative to using ChatGPT within Flare Online.
- [openai.com/chatgpt](https://openai.com/chatgpt)  
From this link, you can access ChatGPT, DALL-E, or API pages.

 **NOTE** DALL-E is an AI model developed by OpenAI for creative image generation. It takes textual descriptions as input and produces corresponding images, showcasing its ability to create imaginative and surreal visuals. Trained on a dataset of text-image pairs, DALL-E can understand and translate human-generated descriptions into artistic and coherent pictures. Its applications include assisting artists, designers, and various industries by generating custom illustrations and visual aids based on written prompts.

This feature is not part of the AI Assist integration into Flare Online, but you might decide to use it via the OpenAI website. To generate images from text prompts, you must purchase credits from OpenAI.

## I Benefits of AI Assist in Flare Online

Although you can certainly use ChatGPT in a browser window and copy any responses into files in Flare Online (or Flare Desktop), there are certain benefits of connecting a Flare Online license to ChatGPT.

- **One Interface** There is no need to have multiple browser windows open (one for ChatGPT and another for Flare Online). It's all in one place, inside Flare Online.
- **Differences** AI Assist has a feature that lets you see the differences in the original text and the revised text from a ChatGPT response. For example, if you ask ChatGPT to simplify a paragraph in one of your topics, you can then see the exact improvements that ChatGPT made to the text.
- **Toolbar for Editing** Each time you receive a response from ChatGPT, you will have access to a toolbar that lets you further edit that response (e.g., setting styles, applying bulleted or numbered lists, inserting images, adding tables).
- **Quick Insertion** Once you receive a response from ChatGPT that you want to use, you can simply click a button to insert it into a topic or snippet (or replace specific text that was initially selected). There is no need for copy and paste.

# I Cautions With ChatGPT

ChatGPT (and other AI-based language tools) can be quite powerful and useful, but keep the following in mind:

- **Inaccuracies** While ChatGPT aims for accuracy, it's essential to verify information from reliable sources, because occasional incorrect or nonsensical responses may occur.
- **Bias in Training Data** The ChatGPT language model is trained on a vast amount of data from the internet, which can contain biases present in the text. As a result, ChatGPT may inadvertently generate biased or offensive content.
- **Not Human** You can interact with ChatGPT in a conversational manner, but it's still not quite like talking to another human. ChatGPT does not have the ability of humans to reason, understand nuance, master conceptual relationships, consider context, and so on.
- **Not Truly Original Content** ChatGPT can produce vast quantities of content on almost any subject. However, do not expect it to create truly original content that does not yet exist in the world. For example, if your company is working on a brand new idea for a software application that is in development, ChatGPT has no way of knowing about that idea's existence or how to explain it.
- **Outdated Internet Content** ChatGPT is aware of internet content up to September, 2021. After that, it has limited knowledge. However, users with ChatGPT Plus accounts can enable a browser mode (outside of Flare Online) that provides up-to-date internet information.
- **Misinterpretation of Prompts** The model may misinterpret ambiguous or unclear prompts, leading to unintended or irrelevant responses. This is one reason that crafting well-written prompts is so important. It might take multiple attempts at writing a prompt to receive the type of response you intended.
- **Privacy Concerns** Conversations with ChatGPT are logged and may be used by OpenAI for research and model improvement purposes. Be cautious when sharing confidential, sensitive, or personally identifiable information. If you do not want the entire world to know about certain information, do not include it when conversing with ChatGPT.

**CHAPTER 3**

---

# Main Activities for AI Assist

Some activities are particularly common and important when it comes to this feature.

This chapter discusses the following:

- Connecting a ChatGPT Account to AI Assist in Flare Online .....12
- Using AI Assist in Flare Online .....15

# Connecting a ChatGPT Account to AI Assist in Flare Online

Before you use AI Assist in Flare Online, you need to connect your ChatGPT account to AI Assist (via an API key) in the license settings in Flare Online.

## Permission Required?

Editing content and project files is an activity available to users with the Author status. By default, users with Author status have the following permissions set:

- Create/Edit Files

If this is deselected, then viewing files in a read-only mode is allowed. On the left side of the page, the Files vertical three-dot menu is not available.

- Edit Code

If this is deselected, the XHTML in the Code view is read-only.

Editing code is regarded as a capability for an advanced user. If not done properly, the code can become malformed quickly. Administrators can prevent users from editing the code by deselecting the Edit Code permission.

In addition, AI Assist involves the following permissions:

- **Server Management**

This is required to integrate a ChatGPT account with a Flare Online license in the license settings.

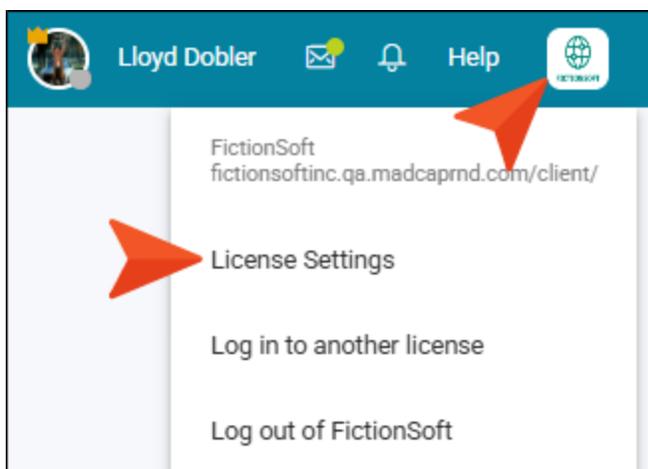
- **Edit Files With AI Assist**

This is required to use AI Assist (and therefore ChatGPT) when modifying topics and snippets.

 **NOTE** Even if this permission is enabled, ChatGPT does not scan anything on your computer. The only information ChatGPT can acquire from you is what you enter manually into the prompt when using AI Assist. If your company has strict policies against AI or ChatGPT, simply do not use it.

## How to Connect a ChatGPT Account to AI Assist in Flare Online

1. Go to [openai.com/chatgpt](https://openai.com/chatgpt), log in, and create an API key (or obtain one from your IT department). Refer to the OpenAI Help for steps to create an API key.
2. In the upper-right of Flare Online, click the license drop-down and select **License Settings**.



3. On the left, select **AI Assist**.

**FictionSoft**  
Flare Online Key: EAEZ5MBXYHWB  
Renewal Date: 5/13/30  
Renewal Type: Annual  
Auto Renew: Yes  
Single Sign-On: Disabled

**Overview**

- Settings
- Purchasing
- Billing
- Slack
- AI Assist**
- Security
- Single Sign-On

**Overview**

20 MB Source Files

85 MB Builds

0 B Tasks

2 MB Misc

**Storage** 107.24 MB of 70.00 GB used (69.90 GB available)

**Authors** 7 of 20 seats (13 available)

**Subject Matter Experts** 2 of 20 seats (18 available)

**Viewers** 5 of unlimited seats

**Security**

N/A login attempts allowed	N/A minutes to idle logout	N/A days between password resets	N/A minimum password length
-------------------------------	-------------------------------	-------------------------------------	--------------------------------

4. Paste your **API Key**.

5. In the **Version** field, select a ChatGPT model.

6. Click **Save**.

# Using AI Assist in Flare Online

After your ChatGPT account is connected to Flare Online in license settings, you can use ChatGPT when authoring or editing files.

## Permission Required?

Editing content and project files is an activity available to users with the Author status. By default, users with Author status have the following permissions set:

- Create/Edit Files

If this is deselected, then viewing files in a read-only mode is allowed. On the left side of the page, the Files vertical three-dot menu is not available.

- Edit Code

If this is deselected, the XHTML in the Code view is read-only.

Editing code is regarded as a capability for an advanced user. If not done properly, the code can become malformed quickly. Administrators can prevent users from editing the code by deselecting the Edit Code permission.

In addition, AI Assist involves the following permissions:

- **Server Management**

This is required to integrate a ChatGPT account with a Flare Online license in the license settings.

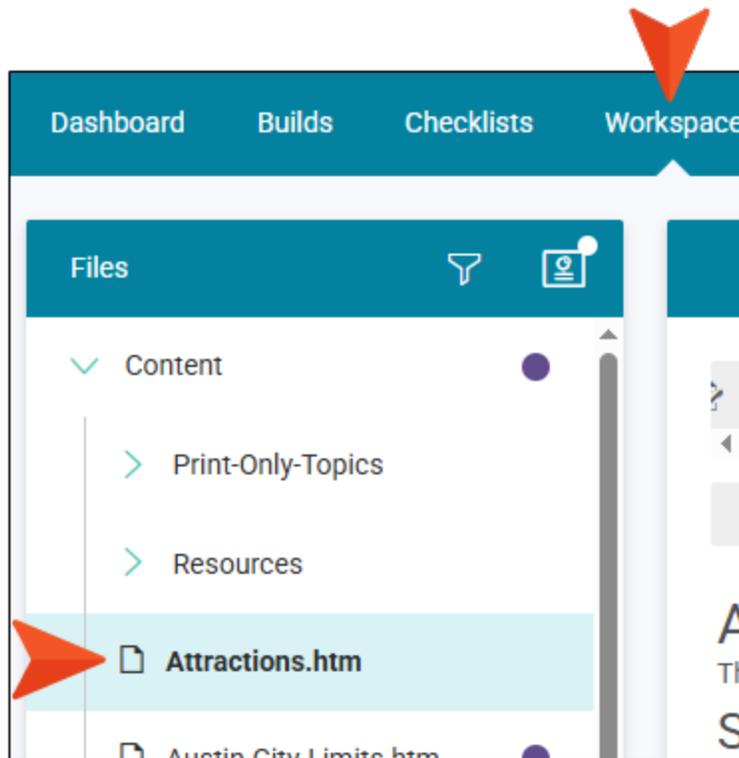
- **Edit Files With AI Assist**

This is required to use AI Assist (and therefore ChatGPT) when modifying topics and snippets.

 **NOTE** Even if this permission is enabled, ChatGPT does not scan anything on your computer. The only information ChatGPT can acquire from you is what you enter manually into the prompt when using AI Assist. If your company has strict policies against AI or ChatGPT, simply do not use it.

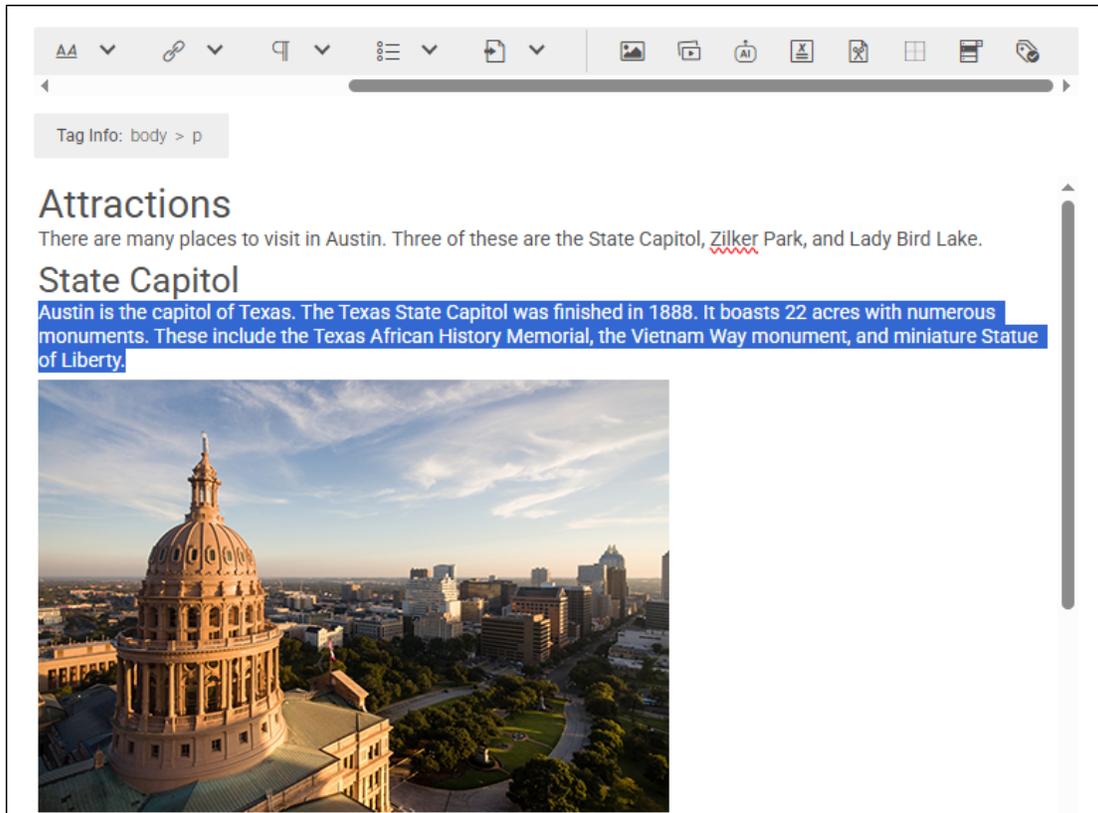
# How to Use AI Assist in Flare Online

1. On the left side of the Flare Online interface, click **Projects**.
2. Click a project name.
3. At the top of the screen, click **Workspace**, and from the left side of the page, find and open a topic or snippet file.



4. Place your cursor where you want to insert new content, or select existing content that you want to replace.

5. In the toolbar, click .



The screenshot shows a rich text editor interface. At the top is a toolbar with various icons, including an AI icon. Below the toolbar is a breadcrumb trail: "Tag Info: body > p". The main content area contains the following text:

## Attractions

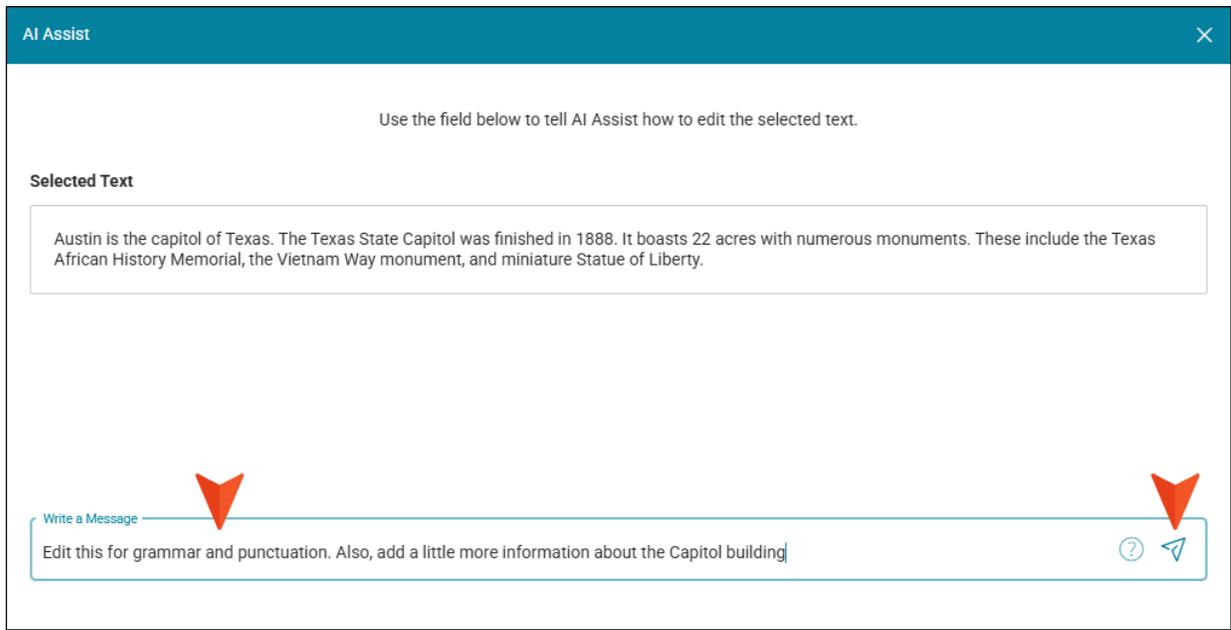
There are many places to visit in Austin. Three of these are the State Capitol, Zilker Park, and Lady Bird Lake.

### State Capitol

Austin is the capitol of Texas. The Texas State Capitol was finished in 1888. It boasts 22 acres with numerous monuments. These include the Texas African History Memorial, the Vietnam Way monument, and miniature Statue of Liberty.



6. Enter text in the prompt and press **ENTER** or click .



 **NOTE** If you want to enter more than one line in the prompt, press **SHIFT+ENTER**.

 **NOTE** If you happen to enter prompt text that ChatGPT is not able to parse, you will see a small star in the results. You might try rewriting your prompt text.

7. (Optional) You can do any of the following once you receive a response:

- Use the toolbar to make edits to the response.

Austin is the capitol of Texas. The Texas State Capitol building were finished in 1888. It boasts 22 acres with numerous monuments. These include the Texas African History Memorial, the Vietnam Way monument and miniature Statue of Liberty.

**Paul Stoecklein** 7/24/2023, 01:52 PM  
Edit this for grammar and punctuation. Also, add a little more information about the Capitol building.

**AI Assist** 7/24/2023, 01:52 PM

Content Diff Replace



Austin is the capital of Texas. The Texas State Capitol building was finished in 1888. It boasts 22 acres with numerous monuments, including the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Texas State Capitol building is an iconic landmark in Austin, serving as the seat of government for the state. It is an architectural marvel, featuring stunning design elements and intricate details. The building's construction was completed in 1888, and it has since become a symbol of Texas pride and heritage. Spanning over 22 acres, the Capitol grounds are home to various monuments that pay tribute to different aspects of Texan history. One notable monument is the Texas African History Memorial, which commemorates the contributions of African Americans to the state. Additionally, the Vietnam War monument stands as a solemn reminder of the sacrifices made by Texan soldiers during the conflict. Visitors to the Capitol can also find a miniature Statue of Liberty, symbolizing the shared values of freedom and democracy between Texas and the United States. The Capitol building and its surrounding monuments provide a rich cultural experience, allowing visitors to explore and appreciate the diverse history of Texas.

Write a Message ➤ ?

- View the **Diff** (i.e., difference between the original and revised versions of the text), if you began by selecting text in the file. The original text is highlighted in red, and changed or added text is highlighted in green.

**Selected Text**

Austin is the capitol of Texas. The Texas State Capitol building were finished in 1888. It boasts 22 acres with numerous monuments. These include the Texas African History Memorial, the Vietnam Way monument and miniature Statue of Liberty.

**Paul Stoecklein** 7/24/2023, 01:52 PM  
Edit this for grammar and punctuation. Also, add a little more information about the Capitol building.

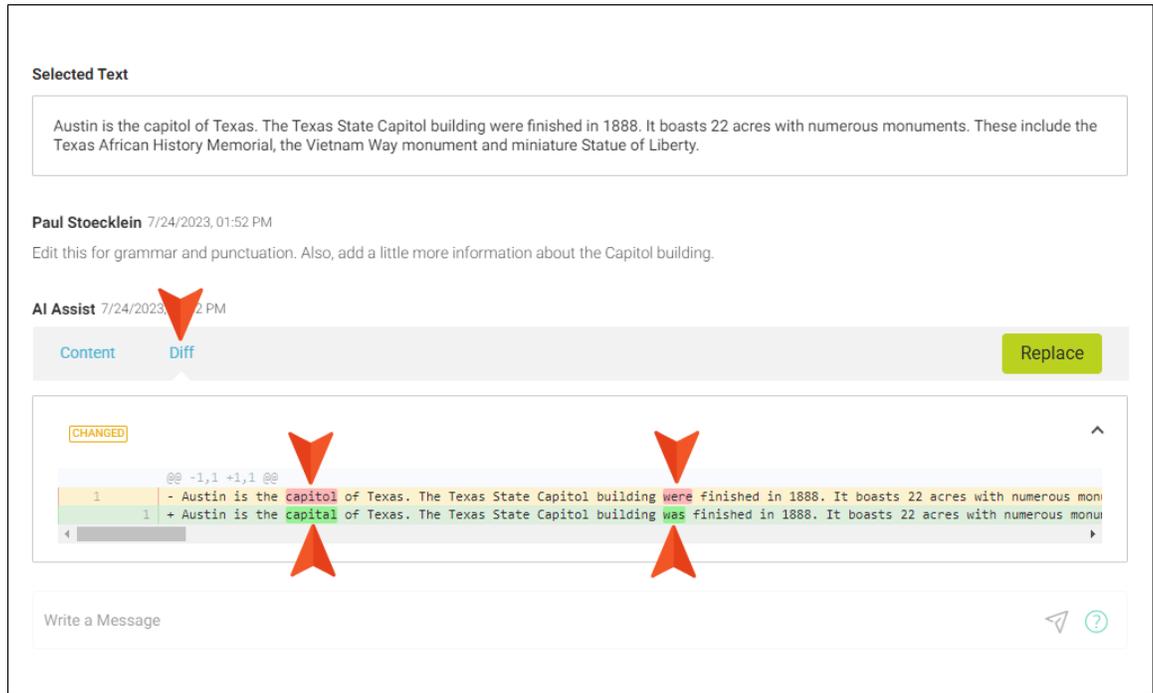
**AI Assist** 7/24/2023, 01:52 PM

Content **Diff** Replace

**CHANGED**

```
@@ -1,1 +1,1 @@
1 - Austin is the capitol of Texas. The Texas State Capitol building were finished in 1888. It boasts 22 acres with numerous moni
1 + Austin is the capitol of Texas. The Texas State Capitol building was finished in 1888. It boasts 22 acres with numerous monui
```

Write a Message 📌 ?



- Submit another message to further refine the response.

Austin is the capitol of Texas. The Texas State Capitol building were finished in 1888. It boasts 22 acres with numerous monuments. These include the Texas African History Memorial, the Vietnam Way monument and miniature Statue of Liberty.

**Paul Stoecklein** 7/24/2023, 01:52 PM  
Edit this for grammar and punctuation. Also, add a little more information about the Capitol building.

**AI Assist** 7/24/2023, 01:52 PM

Content Diff Replace

Austin is the capital of Texas. The Texas State Capitol building was finished in 1888. It boasts 22 acres with numerous monuments, including the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Texas State Capitol building is an iconic landmark in Austin, serving as the seat of government for the state. It is an architectural marvel, featuring stunning design elements and intricate details. The building's construction was completed in 1888, and it has since become a symbol of Texas pride and heritage. Spanning over 22 acres, the Capitol grounds are home to various monuments that pay tribute to different aspects of Texan history. One notable monument is the Texas African History Memorial, which commemorates the contributions of African Americans to the state. Additionally, the Vietnam War monument stands as a solemn reminder of the sacrifices made by Texan soldiers during the conflict. Visitors to the Capitol can also find a miniature Statue of Liberty, symbolizing the shared values of freedom and democracy between Texas and the United States. The Capitol building and its surrounding monuments provide a rich cultural experience, allowing visitors to explore and appreciate the diverse history of Texas.

Write a Message  
Please make this shorter.

Austin is the capital of Texas. The Texas State Capitol building was finished in 1888. It boasts 22 acres with numerous monuments, including the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Texas State Capitol building is an iconic landmark in Austin, serving as the seat of government for the state. It is an architectural marvel, featuring stunning design elements and intricate details. The building's construction was completed in 1888, and it has since become a symbol of Texas pride and heritage. Spanning over 22 acres, the Capitol grounds are home to various monuments that pay tribute to different aspects of Texan history. One notable monument is the Texas African History Memorial, which commemorates the contributions of African Americans to the state. Additionally, the Vietnam War monument stands as a solemn reminder of the sacrifices made by Texan soldiers during the conflict. Visitors to the Capitol can also find a miniature Statue of Liberty, symbolizing the shared values of freedom and democracy between Texas and the United States. The Capitol building and its surrounding monuments provide a rich cultural experience, allowing visitors to explore and appreciate the diverse history of Texas.

**Paul Stoecklein** 7/24/2023, 02:03 PM  
Please make this shorter.

**AI Assist** 7/24/2023, 02:03 PM

Content Diff Replace

Austin is the capital of Texas and home to the Texas State Capitol building. Completed in 1888, it sits on 22 acres and features notable monuments such as the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Capitol is an architectural marvel and a symbol of Texas pride.

8. Each response in a thread will have access to the Diff and toolbar options, as well as a button to take action. If you want to add a particular response to your topic or snippet, click either **Replace** (if you initially selected text) or **Insert** (if you didn't).

Austin is the capital of Texas. The Texas State Capitol building was finished in 1888. It boasts 22 acres with numerous monuments, including the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Texas State Capitol building is an iconic landmark in Austin, serving as the seat of government for the state. It is an architectural marvel, featuring stunning design elements and intricate details. The building's construction was completed in 1888, and it has since become a symbol of Texas pride and heritage. Spanning over 22 acres, the Capitol grounds are home to various monuments that pay tribute to different aspects of Texan history. One notable monument is the Texas African History Memorial, which commemorates the contributions of African Americans to the state. Additionally, the Vietnam War monument stands as a solemn reminder of the sacrifices made by Texan soldiers during the conflict. Visitors to the Capitol can also find a miniature Statue of Liberty, symbolizing the shared values of freedom and democracy between Texas and the United States. The Capitol building and its surrounding monuments provide a rich cultural experience, allowing visitors to explore and appreciate the diverse history of Texas.

**Paul Stoecklein** 7/24/2023, 02:03 PM  
Please make this shorter.

**AI Assist** 7/24/2023, 02:03 PM

Content Diff Replace

Austin is the capital of Texas and home to the Texas State Capitol building. Completed in 1888, it sits on 22 acres and features notable monuments such as the Texas African History Memorial, the Vietnam War monument, and a miniature Statue of Liberty. The Capitol is an architectural marvel and a symbol of Texas pride.

**Paul Stoecklein** 7/24/2023, 02:09 PM  
Where is the State Capitol Building in Austin, Texas located?

**AI Assist** 7/24/2023, 02:09 PM

Content Insert

The State Capitol Building in Austin, Texas is located at 1100 Congress Avenue.

9. After you have replaced or inserted text from AI Assist, click **Commit**.
10. In the Create New Commit dialog, verify the new file path, and enter a **Commit Message**.
11. Click **Commit**.

# AI Assist Use Cases, Prompts, and Examples

The possibilities for using ChatGPT are almost limitless. However, there are certain use cases that can be particularly helpful for technical communicators. This includes the ability to create new content, provide feedback, rewrite text, write scripts, and much more.

Also, the better the prompt (i.e., written instruction) you provide ChatGPT, the better the response will be. Sometimes this requires edits and refinements until you land on just the right phrasing.

Following are some use cases with suggested prompts and examples.

 **NOTE** In the suggested prompts below, we are often using "this text" (e.g., proofread *this text*), assuming you have already selected the content and then opened AI Assist. If you are writing prompts directly on the ChatGPT website, you can simply paste the content to be analyzed below the initial instruction.

This chapter discusses the following:

AI Assist Example—Creating New Content .....	26
AI Assist Example—Creating Regular Expressions .....	28
AI Assist Example—Enforcing Style Guide Rules .....	32
AI Assist Example—Fact Checking .....	38
AI Assist Example—Providing Feedback .....	44
AI Assist Example—Rewriting Content .....	46

AI Assist Example—Searching and SEO .....	49
AI Assist Example—Summarizing Text .....	57
AI Assist Example—Summarizing Videos .....	60
AI Assist Example—Translating Content .....	64
AI Assist Example—Using Your Voice .....	66
AI Assist Example—Writing Scripts and Code .....	69

# AI Assist Example—Creating New Content

ChatGPT cannot write truly original content for you. For example, it has no idea about that new feature your company is developing for its software product. However, it can scour information from the its library of knowledge and provide you with text that you can add to topics or snippets.

 **NOTE** ChatGPT is aware of internet content up to September, 2021. After that, it has limited knowledge. However, users with ChatGPT Plus accounts can enable a browser mode (outside of Flare Online) that provides up-to-date internet information.

 **EXAMPLE** You are writing for a company in the banking industry. While writing a topic about calculating interest, you might need to include a brief explanation of accrued interest. So you write a prompt like this using AI Assist:

Use the field below to generate content using AI Assist.

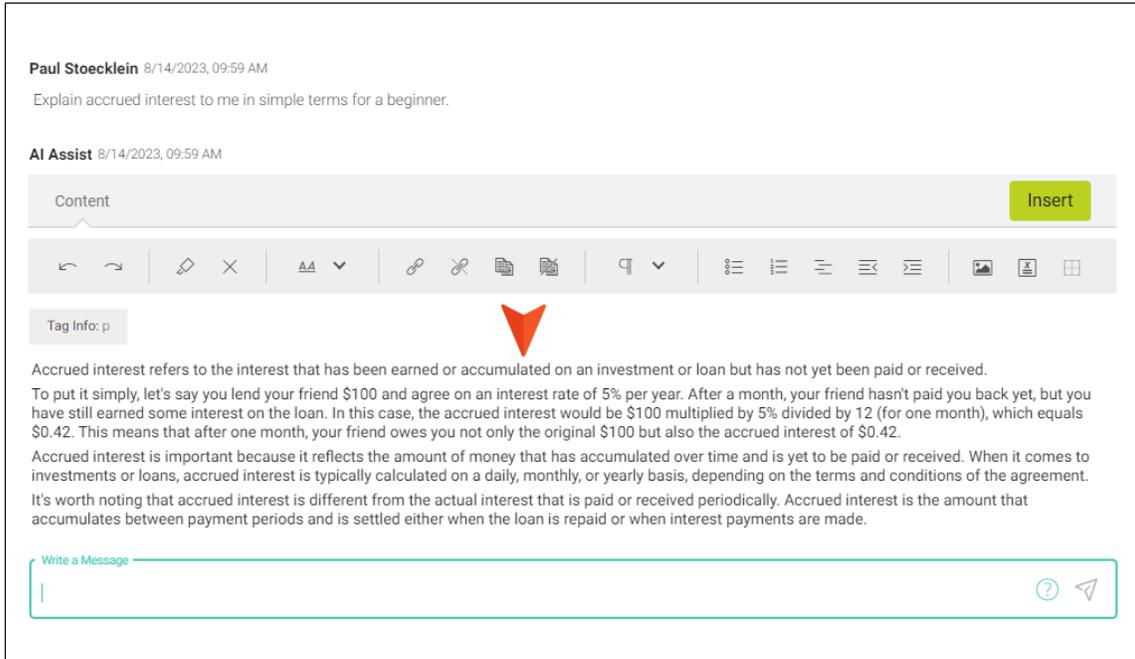
Write a Message

Explain accrued interest to me in simple terms for a beginner.

Because ChatGPT has access to everything from the internet prior to September 2021, this is a good subject that can be quickly researched and consolidated with ChatGPT. After all, the answer wouldn't have changed between September 2021 and present day.

☆ You receive an answer like this:



The screenshot shows a chat window with a user message and an AI response. The user message is from Paul Stoecklein, dated 8/14/2023, 09:59 AM, asking to explain accrued interest in simple terms. The AI response is from AI Assist, also dated 8/14/2023, 09:59 AM. The response is displayed in a rich text editor with a toolbar and an 'Insert' button. A red arrow points to the 'Insert' button. Below the response is a text input field labeled 'Write a Message'.

**Paul Stoecklein** 8/14/2023, 09:59 AM

Explain accrued interest to me in simple terms for a beginner.

**AI Assist** 8/14/2023, 09:59 AM

Content Insert

↩ ↪ ✎ ✕ AA ▼ 🔗 ✂ 📄 📄 🔍 ▼ ☰ ☰ ☰ ☰ ☰ 🖼️ 👤 🏠

Tag Info: p

Accrued interest refers to the interest that has been earned or accumulated on an investment or loan but has not yet been paid or received. To put it simply, let's say you lend your friend \$100 and agree on an interest rate of 5% per year. After a month, your friend hasn't paid you back yet, but you have still earned some interest on the loan. In this case, the accrued interest would be \$100 multiplied by 5% divided by 12 (for one month), which equals \$0.42. This means that after one month, your friend owes you not only the original \$100 but also the accrued interest of \$0.42.

Accrued interest is important because it reflects the amount of money that has accumulated over time and is yet to be paid or received. When it comes to investments or loans, accrued interest is typically calculated on a daily, monthly, or yearly basis, depending on the terms and conditions of the agreement.

It's worth noting that accrued interest is different from the actual interest that is paid or received periodically. Accrued interest is the amount that accumulates between payment periods and is settled either when the loan is repaid or when interest payments are made.

Write a Message ? ➤

You might decide to insert this response just the way it is, make some further adjustments to it manually, or even ask ChatGPT to refine it more for you.

# AI Assist Example—Creating Regular Expressions

Regular expressions can be useful for finding targeted content in a large project, but they are notoriously difficult to write. This is an area where ChatGPT can be extremely helpful.

☆ **EXAMPLE** You have many websites referenced throughout your project. You're trying to locate all URLs that contain the word "resources." So you ask ChatGPT to do this for you:

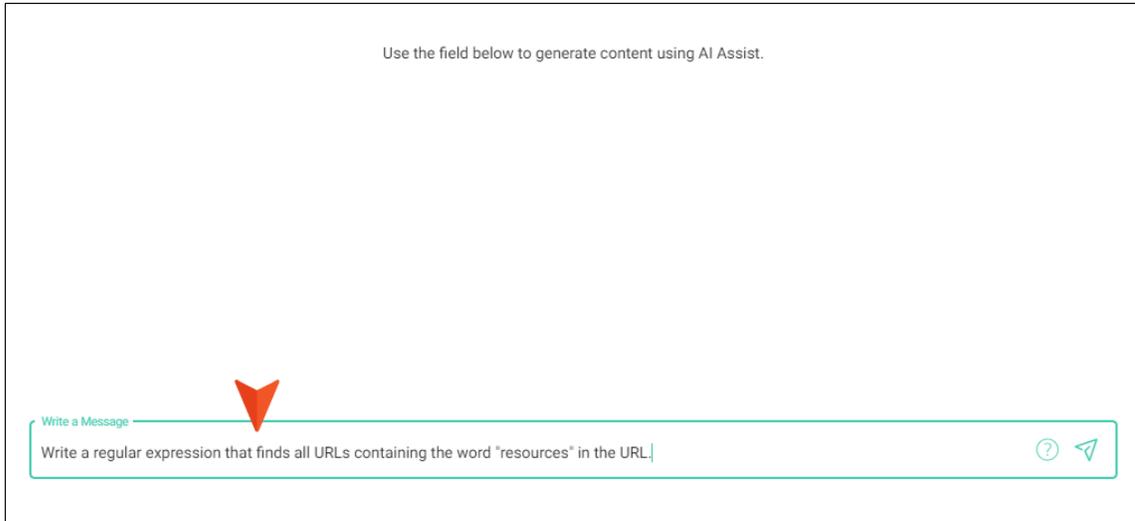
Use the field below to generate content using AI Assist.

Write a Message

Write a regular expression that finds all URLs containing the word "resources" in the URL

?

➤

The image shows a screenshot of an AI Assist interface. At the top, there is a text prompt: "Use the field below to generate content using AI Assist." Below this is a large, empty rectangular area. At the bottom of this area is a text input field with a light blue border. The input field contains the text "Write a regular expression that finds all URLs containing the word 'resources' in the URL". To the left of the input field, there is a small red arrow pointing downwards. To the right of the input field, there are two small icons: a question mark and a paper plane.

☆ ChatGPT provides a regular expression, as well as a breakdown of its parts and an example of its use:

**Paul Stoecklein** 8/3/2023, 12:52 PM  
Write a regular expression that finds all URLs containing the word "resources" in the URL.

**AI Assist** 8/3/2023, 12:52 PM

Content Insert

Tag Info: p

To find all URLs containing the word "resources" in the URL, you can use the following regular expression:

```
[ \bhttps?: \\/\ \S*resources \S* \b ]
```

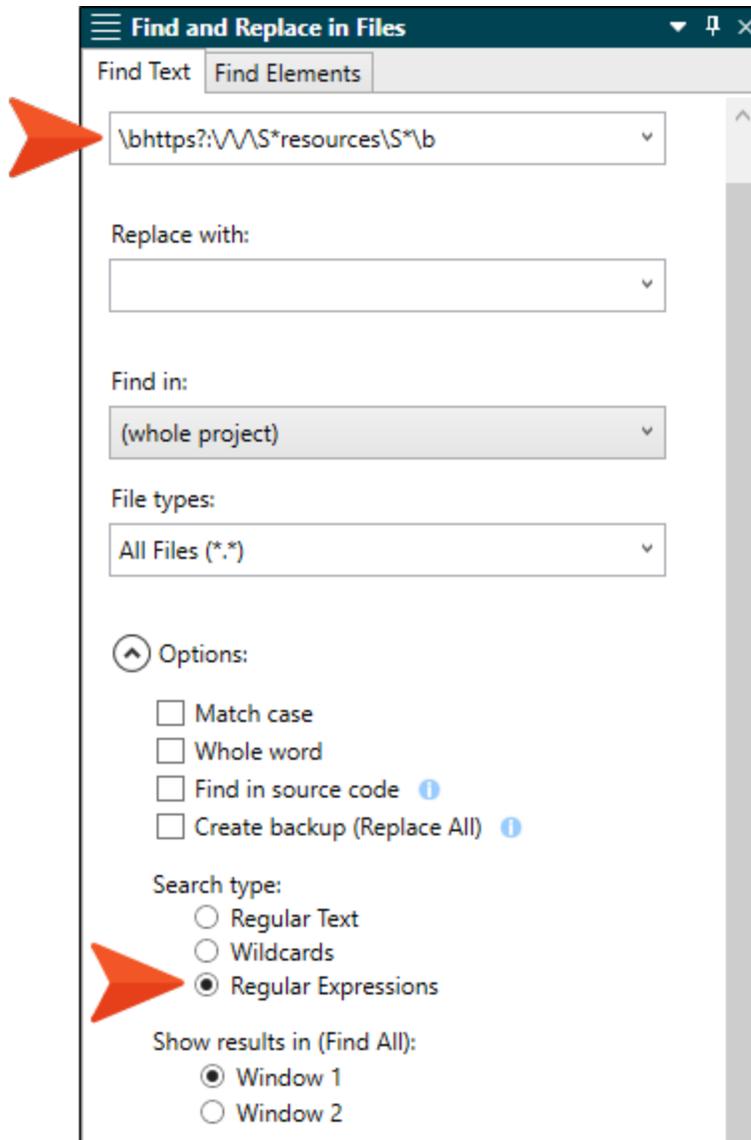
Explanation of the regular expression:

- \b - Matches a word boundary to ensure that "resources" is a separate word.
- https? - Matches either "http" or "https" at the beginning of the URL.
- :\/\ - Matches the sequence "://" in the URL.
- \S\* - Matches any non-whitespace character zero or more times.
- resources - Matches the word "resources".
- \S\* - Matches any non-whitespace character zero or more times again.
- \b - Matches another word boundary to ensure that "resources" is a separate word.

This regular expression can be used to find URLs in a given text or to match URLs in a larger regex pattern.

Write a Message 📌 ?

- ☆ Because you want to use this for a global search, you copy the regular expression (in this case, `\bhttps?:\\S*resources\S*\b`). Then you paste it into the Find and Replace window pane in Flare Desktop, specifying that you want it to search via regular expressions:



☆ Flare Desktop finds all of the relevant files containing URLs that match this criteria:

```
<p><a href="http://jquerymobile.com/resources/" target="_blank">http://jquerymobile.com/resources/</a>
</p>
```

Find Results 1	
View: All results Total results: 3 Total errors: 0	
File	Context
Creating-Adding-Stylesheets.flisp	<a>...http://jquerymobile...
W3C-CSS-Resources.htm	<MadCap:codeSnippetBody>...http://www.madcapsof...
Styles-Cheat-Sheet4.htm	<MadCap:codeSnippetBody>...http://www.madcapsof...

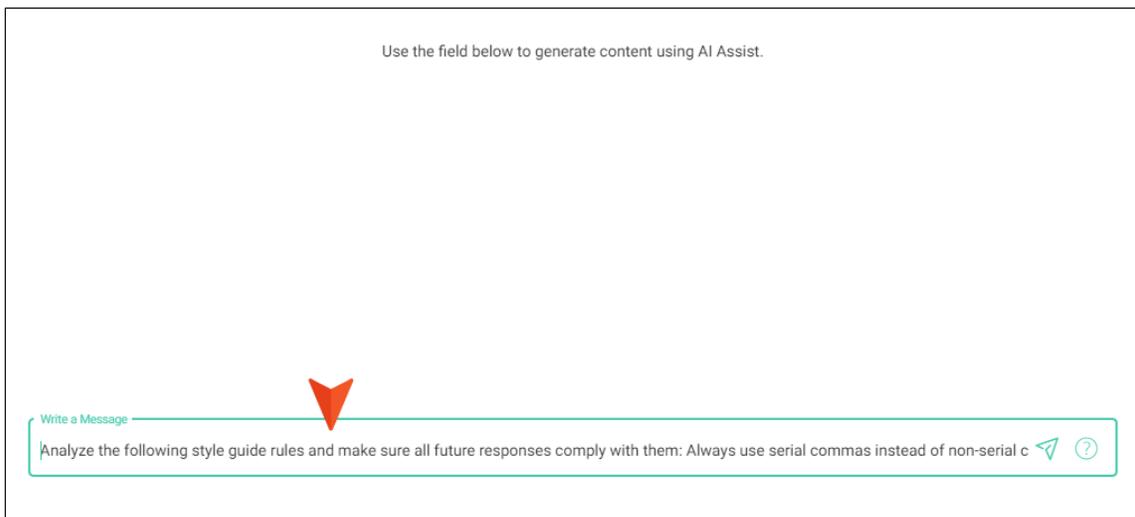
```
<MadCap:codeSnippetBody MadCap:useLineNumber="False" MadCap:lineNumberStart="1" MadCap:continue="False"
lainText;">http://www.madcapsoftware.com/resources/recordedwebinars.aspx#flare</MadCap:codeSnippetBody>
```

# AI Assist Example—Enforcing Style Guide Rules

Whether you have created a custom style guide or are using a standard publication (e.g., Microsoft Manual of Style, Chicago Manual of Style), you might use ChatGPT to ensure your content adheres to various rules.

It is usually best to be quite specific in your directions to ChatGPT. That way, you're more likely you'll get the results you expect. You could copy and paste some information from your style guide into the initial prompt, instructing ChatGPT to comply with those rules in all responses it gives you. It might not be practical to feed it the entire style guide, but instead provide only some of the most important parts of it.

☆ **EXAMPLE** In AI Assist you write the following in the initial prompt:

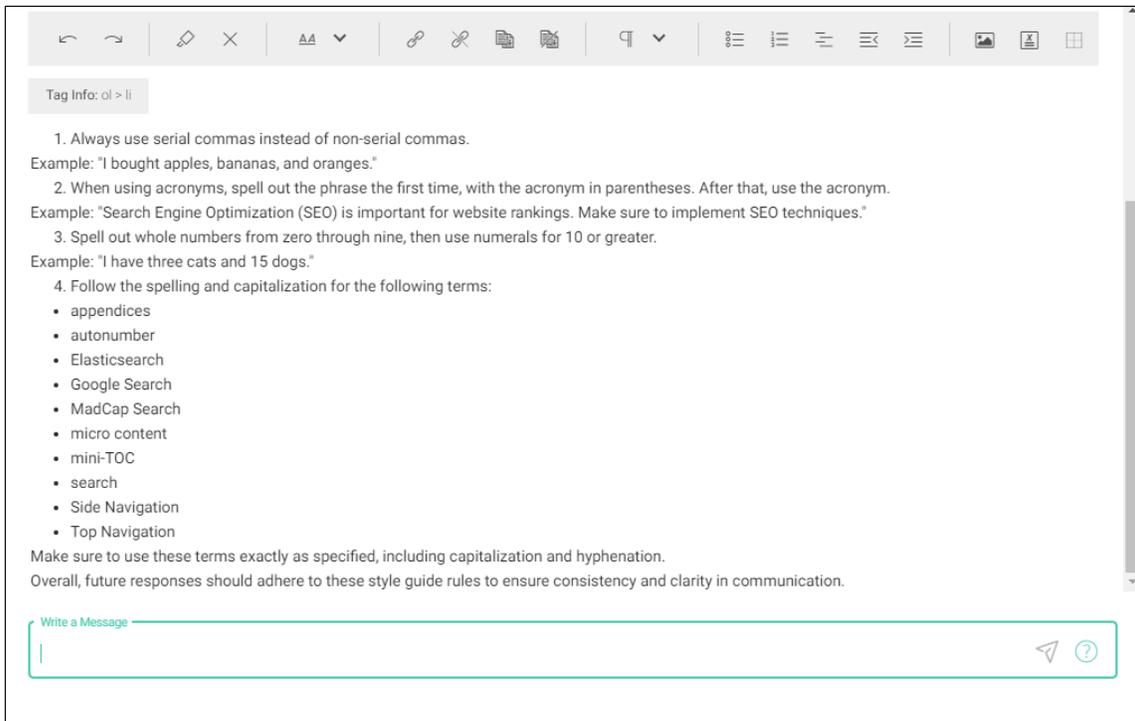


Obviously, you cannot read all of the content in this image since it is cut off. Here is the full prompt text:

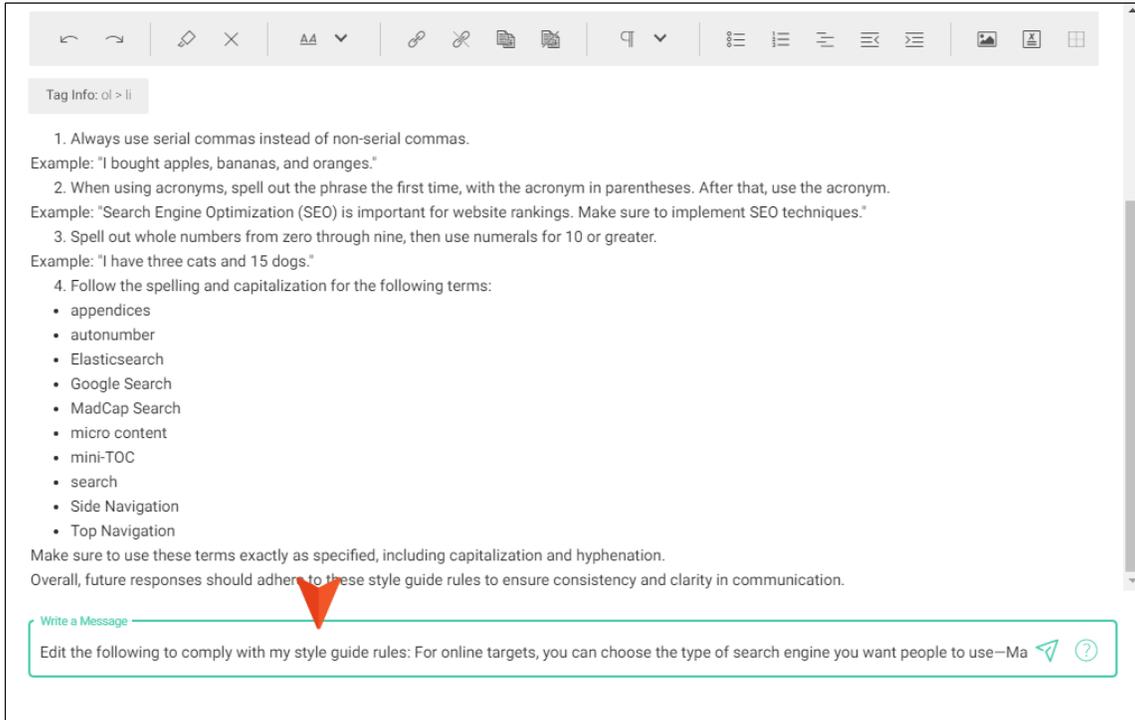
```
Analyze the following style guide rules and make sure all future responses comply with them: Always use serial commas instead of non-serial commas. When using acronyms, spell out the phrase the first time, with the acronym in parentheses. After that, use the acronym. Spell out whole numbers from zero through nine, then use numerals for 10 or greater. Follow the spelling and capitalization
```

☆ for the following terms: appendices, autonumber, Elasticsearch, Google Search, MadCap Search, micro content, mini-TOC, search, Side Navigation, Top Navigation

After submitting the request, ChatGPT summarizes what it will do:



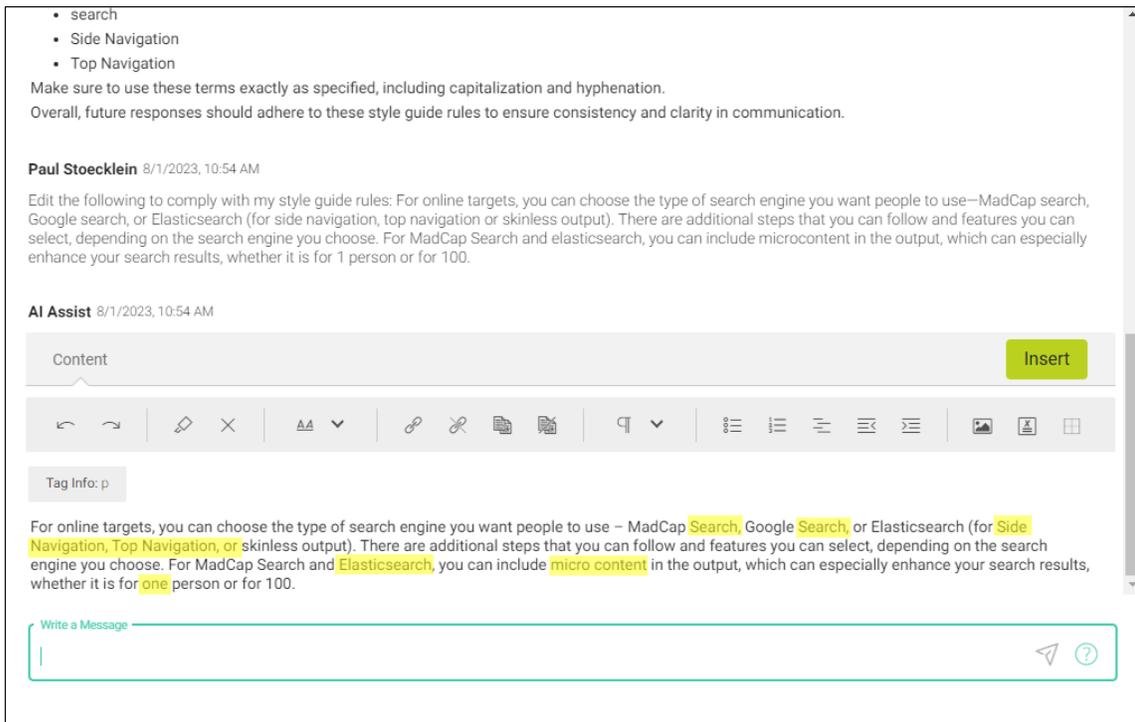
☆ Next, you enter the following in the prompt.



Once again, here is the full text, with the parts not adhering to the style guide rules highlighted in yellow:

Edit the following to comply with my style guide rules: For online targets, you can choose the type of search engine you want people to use—MadCap **search**, Google **search**, or Elasticsearch (for **side navigation**, **top navigation or** skinless output). There are additional steps that you can follow and features you can select, depending on the search engine you choose. For MadCap Search and **elasticsearch**, you can include **microcontent** in the output, which can especially enhance your search results, whether it is for **1** person or for 100.

☆ Here is the result provided by ChatGPT. We've highlighted those same areas in yellow to show how ChatGPT corrected them:



In summary, ChatGPT fixed some capitalization, added a serial comma, fixed the spelling of a term, and spelled out a number.

You can also simply mention a standard style guide in your prompts (e.g., "Edit this text so that it follows the rules in the Microsoft Manual of Style"). Unfortunately, this approach can be less reliable in the answers you receive, especially considering the fact that rules can change over time and the ChatGPT integration with Flare Online has limited access to internet information published after September 2021.

☆ **EXAMPLE** Using the same text as the previous example (by selecting it in a topic and then opening AI Assist), you write the initial prompt like this:

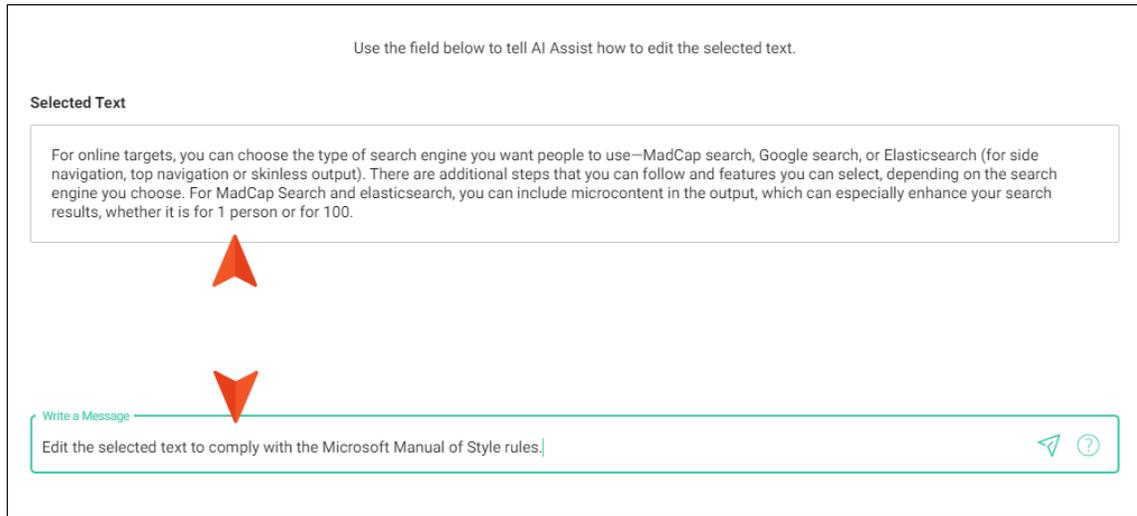
Use the field below to tell AI Assist how to edit the selected text.

**Selected Text**

For online targets, you can choose the type of search engine you want people to use—MadCap search, Google search, or Elasticsearch (for side navigation, top navigation or skinless output). There are additional steps that you can follow and features you can select, depending on the search engine you choose. For MadCap Search and elasticsearch, you can include microcontent in the output, which can especially enhance your search results, whether it is for 1 person or for 100.

Write a Message

Edit the selected text to comply with the Microsoft Manual of Style rules.

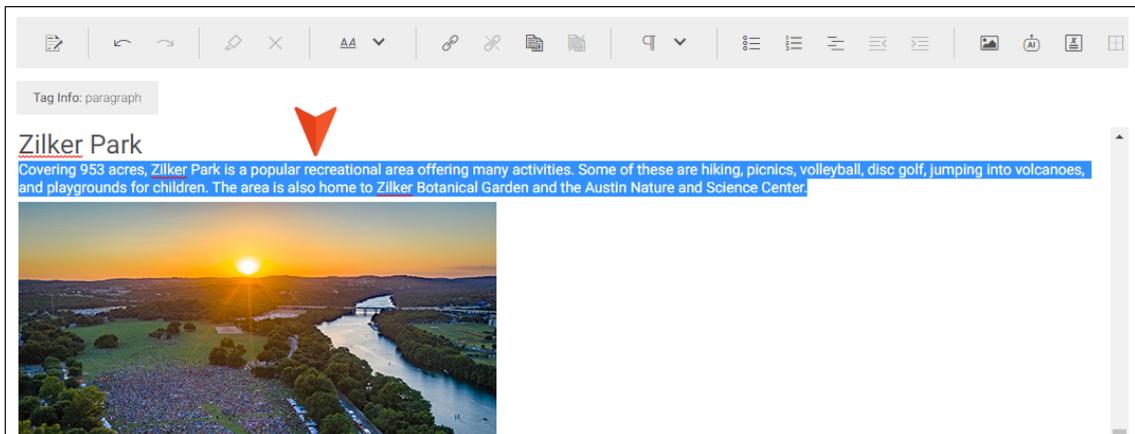




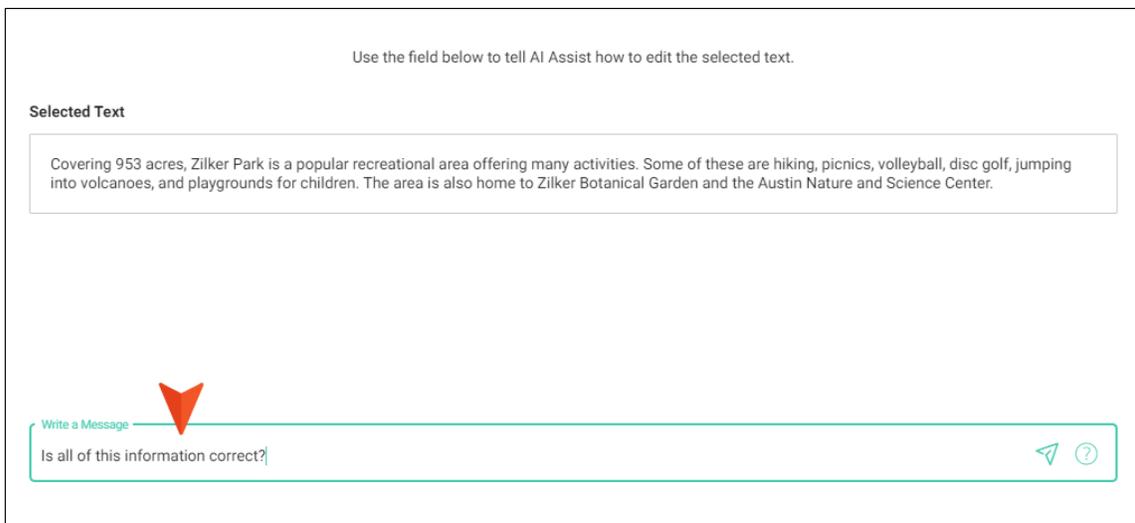
# AI Assist Example—Fact Checking

ChatGPT might be useful for analyzing your content and letting you know if anything is wrong. However, use caution when doing this, because ChatGPT is not always correct. It is a good idea to cross-check its response with other sources.

☆ **EXAMPLE** You've written the following about Zilker Park in Austin, Texas:



You want to make sure it's correct. So with the text selected, you open AI Assist and ask ChatGPT to analyze it for correctness:



You receive this response:



☆ However, it does not catch the incorrect size of the park. Looking online at other resources, you discover that the park is only 351 acres, so you write the following:

The screenshot shows a chat window with the following content:

**Selected Text**

Covering 953 acres, Zilker Park is a popular recreational area offering many activities. Some of these are hiking, picnics, volleyball, disc golf, jumping into volcanoes, and playgrounds for children. The area is also home to Zilker Botanical Garden and the Austin Nature and Science Center.

**Paul Stoecklein** 7/25/2023, 10:50 AM  
Is all of this information correct?

**AI Assist** 7/25/2023, 10:50 AM

Content Diff Replace

Rich text editor toolbar with icons for undo, redo, bold, italic, link, unlink, insert link, insert image, insert video, insert table, bulleted list, numbered list, indent, outdent, insert image, insert video, insert table.

Most of the information provided is correct. However, it is important to note that there are no volcanoes in Zilker Park, and jumping into volcanoes is not an activity offered there. Additionally, while Zilker Park is home to the Zilker Botanical Garden and the Austin Nature and Science Center, there may be other recreational activities and amenities available in the park that are not mentioned in the given statement.

Write a Message

What about the size of Zilker Park? Is it true that it is 953 acres?

A red arrow points from the AI's response to the user's follow-up question.

☆ At first, ChatGPT continues to give the wrong size:

The screenshot shows a chat window with two messages. The first message is from 'Paul Stoecklein' asking about the size of Zilker Park. The second message is from 'AI Assist' which initially says 'Yes, it is correct that Zilker Park covers 953 acres of land.' A red arrow points to the number '953' in this message, indicating it is incorrect. The chat interface includes a toolbar with various editing and formatting tools, and a 'Replace' button in the top right corner of the message area.

Content Diff Replace

Most of the information provided is correct. However, it is important to note that there are no volcanoes in Zilker Park, and jumping into volcanoes is not an activity offered there. Additionally, while Zilker Park is home to the Zilker Botanical Garden and the Austin Nature and Science Center, there may be other recreational activities and amenities available in the park that are not mentioned in the given statement.

**Paul Stoecklein** 7/25/2023, 10:52 AM  
What about the size of Zilker Park? Is it true that it is 953 acres?

**AI Assist** 7/25/2023, 10:52 AM

Content Diff Replace

Yes, it is correct that Zilker Park covers 953 acres of land.

Write a Message ?

☆ You tell ChatGPT it is wrong, providing the correct number that you found from a number of other sources:

The screenshot shows a chat window with two messages. The first message is from 'Paul Stoecklein' asking about the size of Zilker Park. The second message is from 'AI Assist' stating that Zilker Park covers 953 acres. Below this, a text input field contains the message: 'But I've read that it is only 351 acres.' A red arrow points to this input field. The interface includes a toolbar with various editing tools and a 'Replace' button.

Content Diff Replace

Most of the information provided is correct. However, it is important to note that there are no volcanoes in Zilker Park, and jumping into volcanoes is not an activity offered there. Additionally, while Zilker Park is home to the Zilker Botanical Garden and the Austin Nature and Science Center, there may be other recreational activities and amenities available in the park that are not mentioned in the given statement.

**Paul Stoecklein** 7/25/2023, 10:52 AM  
What about the size of Zilker Park? Is it true that it is 953 acres?

**AI Assist** 7/25/2023, 10:52 AM

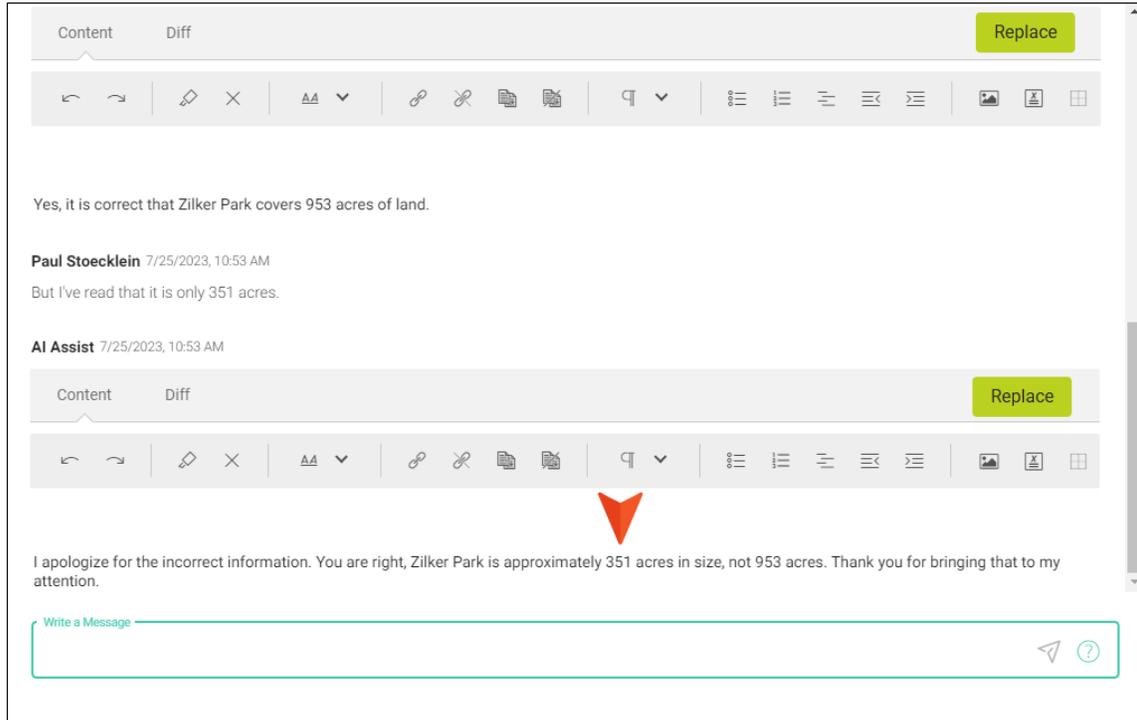
Content Diff Replace

Yes, it is correct that Zilker Park covers 953 acres of land.

Write a Message

But I've read that it is only 351 acres.

☆ Finally, ChatGPT admits it was wrong:

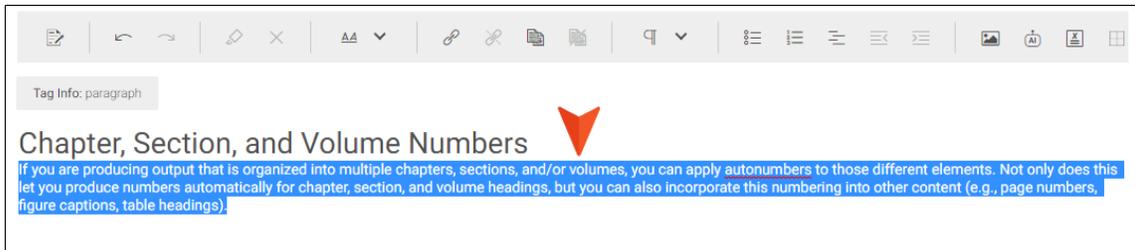


In summary, you discover that ChatGPT might be useful for fact checking to a certain extent. However, you should not always trust its information. Instead, you should cross-check it with other sources.

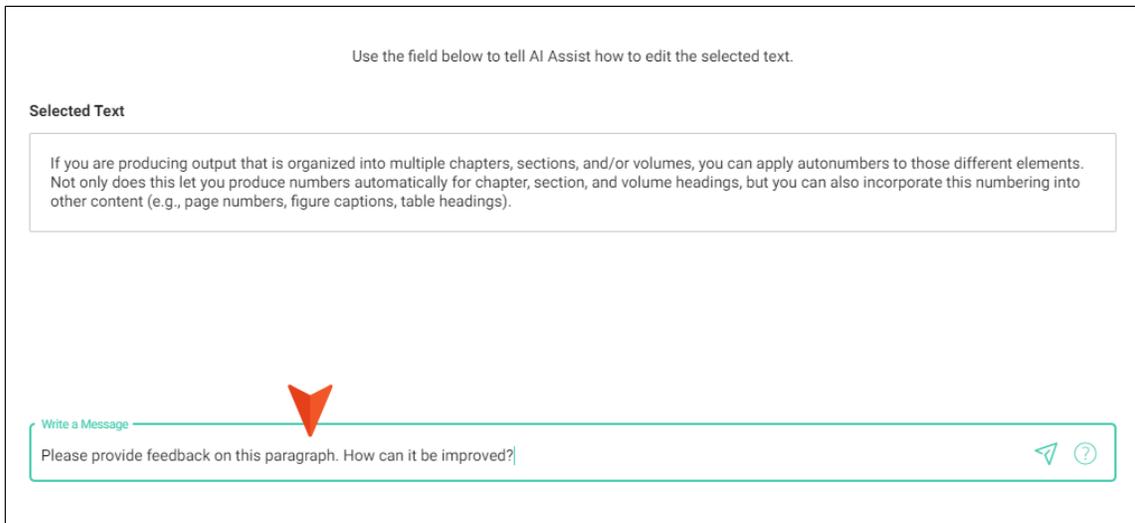
# AI Assist Example—Providing Feedback

Sometimes you want someone (or in this case, something) to look at text you've written and give you some feedback (on content, wording, spelling, grammar, sentence structure, ideas, etc.) to see how it can be improved. ChatGPT can certainly be used for this purpose.

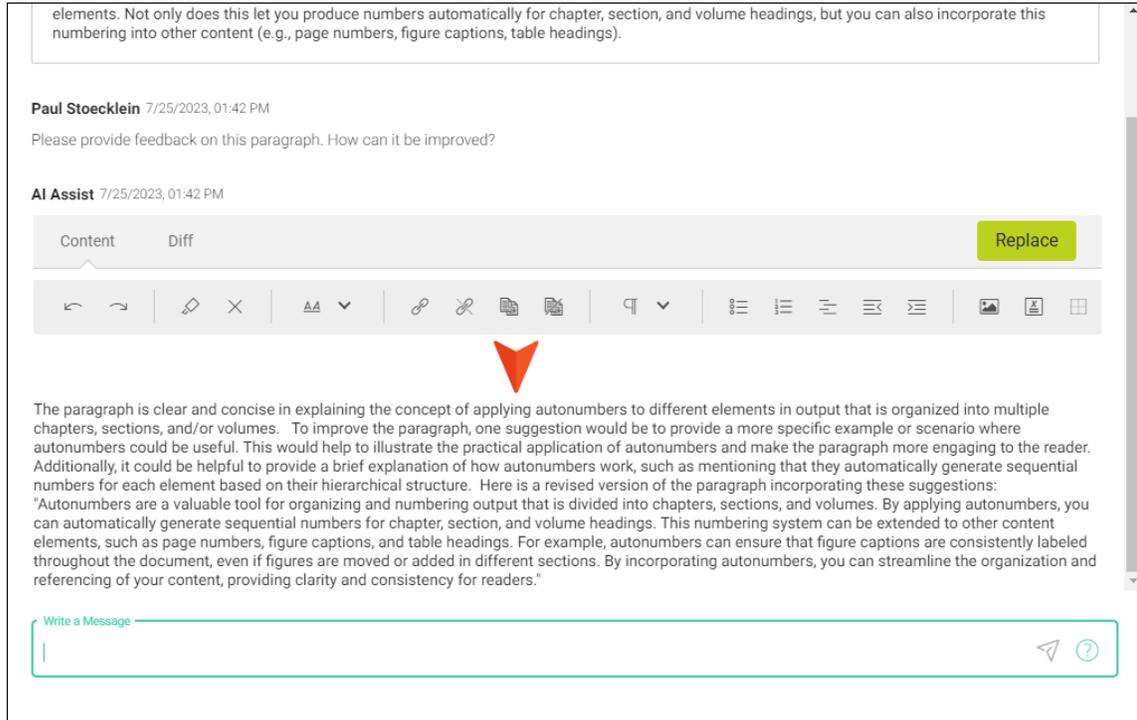
☆ **EXAMPLE** Here is a paragraph from the Flare Desktop Help system:



We asked ChatGPT to give us some feedback:



☆ As you can see, ChatGPT gave us a number of suggestions:



elements. Not only does this let you produce numbers automatically for chapter, section, and volume headings, but you can also incorporate this numbering into other content (e.g., page numbers, figure captions, table headings).

**Paul Stoecklein** 7/25/2023, 01:42 PM  
Please provide feedback on this paragraph. How can it be improved?

**AI Assist** 7/25/2023, 01:42 PM

Content Diff Replace

← → ✂ ✂ 📄 📄 🔍 🔍 ☰ ☰ ☰ ☰ ☰ ☰ 🖼️ 📄 🗃️

The paragraph is clear and concise in explaining the concept of applying autonumbers to different elements in output that is organized into multiple chapters, sections, and/or volumes. To improve the paragraph, one suggestion would be to provide a more specific example or scenario where autonumbers could be useful. This would help to illustrate the practical application of autonumbers and make the paragraph more engaging to the reader. Additionally, it could be helpful to provide a brief explanation of how autonumbers work, such as mentioning that they automatically generate sequential numbers for each element based on their hierarchical structure. Here is a revised version of the paragraph incorporating these suggestions: "Autonumbers are a valuable tool for organizing and numbering output that is divided into chapters, sections, and volumes. By applying autonumbers, you can automatically generate sequential numbers for chapter, section, and volume headings. This numbering system can be extended to other content elements, such as page numbers, figure captions, and table headings. For example, autonumbers can ensure that figure captions are consistently labeled throughout the document, even if figures are moved or added in different sections. By incorporating autonumbers, you can streamline the organization and referencing of your content, providing clarity and consistency for readers."

Write a Message

You can use the feedback that makes sense and disregard other suggestions. Also, the more specific you are in the prompt, the more targeted ChatGPT will be in its feedback.

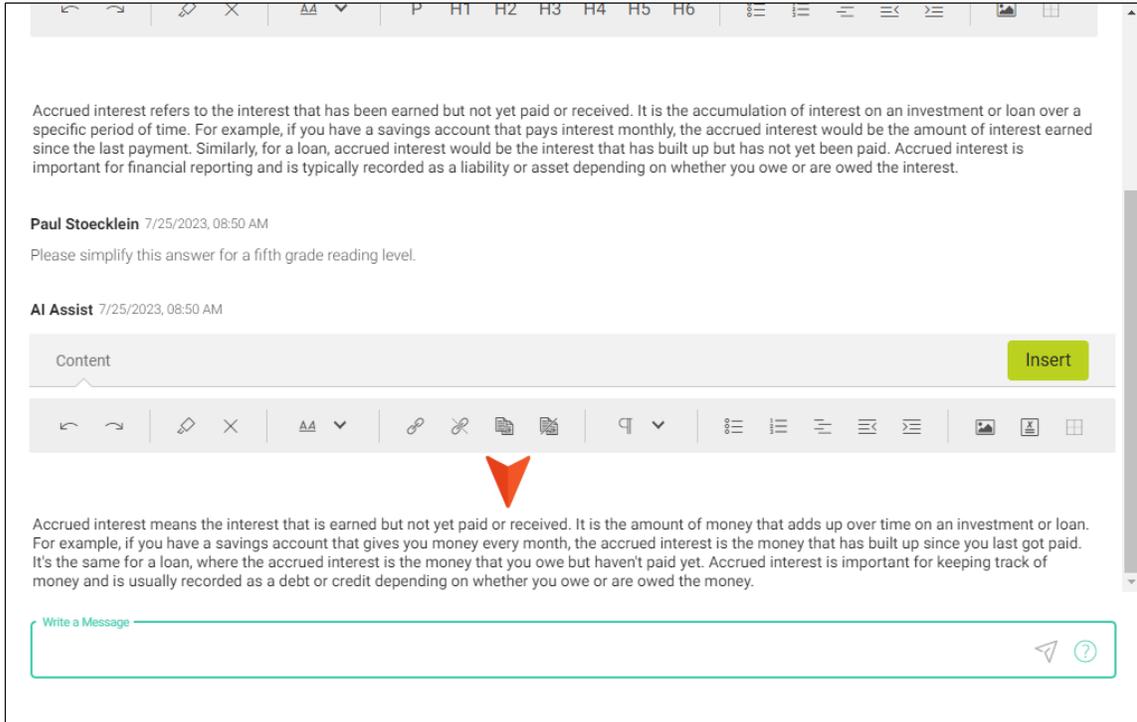


☆ But you're worried that this response might be a little complicated. So you ask ChatGPT to simplify it for a fifth grade reading level:

The screenshot shows a chat interface with the following elements:

- User:** Paul Stoecklein, 7/25/2023, 08:36 AM. Message: "Give me a brief but clear explanation of accrued interest."
- AI Assist:** 7/25/2023, 08:36 AM. The response area contains a rich text editor with a toolbar (undo, redo, bold, italic, link, unlink, insert link, insert image, list, indent, outdent, link, unlink, insert table) and a yellow "Insert" button. The text of the response reads: "Accrued interest refers to the interest that has been earned but not yet paid or received. It is the accumulation of interest on an investment or loan over a specific period of time. For example, if you have a savings account that pays interest monthly, the accrued interest would be the amount of interest earned since the last payment. Similarly, for a loan, accrued interest would be the interest that has built up but has not yet been paid. Accrued interest is important for financial reporting and is typically recorded as a liability or asset depending on whether you owe or are owed the interest."
- Input Field:** A text box with a red arrow pointing to it containing the text: "Please simplify this answer for a fifth grade reading level." To the right of the input field are icons for sending and help.

☆ Here is the new response you receive, which you might like better:



The screenshot shows a chat window with a rich text editor. At the top, there is a toolbar with icons for undo, redo, delete, bold, italic, link, unlink, insert image, insert video, and insert table. Below the toolbar is a text area containing the following text:

Accrued interest refers to the interest that has been earned but not yet paid or received. It is the accumulation of interest on an investment or loan over a specific period of time. For example, if you have a savings account that pays interest monthly, the accrued interest would be the amount of interest earned since the last payment. Similarly, for a loan, accrued interest would be the interest that has built up but has not yet been paid. Accrued interest is important for financial reporting and is typically recorded as a liability or asset depending on whether you owe or are owed the interest.

**Paul Stoecklein** 7/25/2023, 08:50 AM  
Please simplify this answer for a fifth grade reading level.

**AI Assist** 7/25/2023, 08:50 AM

Content Insert

Below the text area is another toolbar with icons for undo, redo, delete, bold, italic, link, unlink, insert image, insert video, and insert table. A red arrow points to the link icon in this toolbar.

Accrued interest means the interest that is earned but not yet paid or received. It is the amount of money that adds up over time on an investment or loan. For example, if you have a savings account that gives you money every month, the accrued interest is the money that has built up since you last got paid. It's the same for a loan, where the accrued interest is the money that you owe but haven't paid yet. Accrued interest is important for keeping track of money and is usually recorded as a debt or credit depending on whether you owe or are owed the money.

At the bottom of the chat window is a text input field with the placeholder text "Write a Message" and a send button with a paper plane icon and a help button with a question mark icon.

# AI Assist Example—Searching and SEO

You can use AI Assist and ChatGPT in place of a search engine to discover new information. This can be an even better experience than a search engine, because it is more conversational.

 **NOTE** ChatGPT is aware of internet content up to September, 2021. After that, it has limited knowledge. However, users with ChatGPT Plus accounts can enable a browser mode (outside of Flare Online) that provides up-to-date internet information.

ChatGPT also might be helpful when optimizing your content for search engines. You can ask for search engine optimization (SEO) ideas for a particular topic. In addition, you can ask it to provide you with related keywords to selected text.

## EXAMPLE — Searching

You are writing content about the music scene in Austin, Texas. In AI Assist, you ask ChatGPT about the origins of the show Austin City Limits:

Use the field below to generate content using AI Assist.

Write a Message

How did the show Austin City Limits get started?



☆ And you can interact with ChatGPT to obtain even more targeted content:

continues to be produced by KLRU-TV and remains a beloved institution in the music industry.

**Paul Stoecklein** 7/26/2023, 08:42 AM  
Tell me more about Bill Arhos.

**AI Assist** 7/26/2023, 08:42 AM

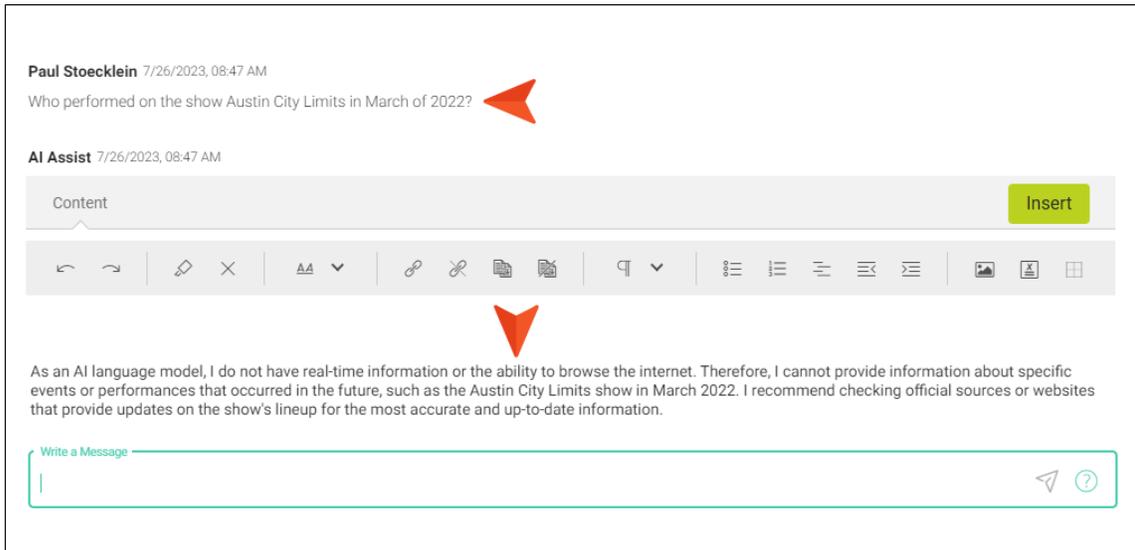
Content Insert

↶ ↷ | ✂ ✕ | AA ▾ | 🔗 ✂ 📄 🗑️ | 🔍 ▾ | ☰ ☰ ☰ ☰ ☰ | 🖼️ 📄 🗑️

Bill Arhos, born William David Arhos on September 14, 1934, was an influential figure in the development of Austin City Limits (ACL). Arhos was born in Houston, Texas, and grew up with a passion for music. He attended the University of Texas at Austin, where he earned a degree in English literature. Arhos began his career in broadcasting in the 1960s, working as a producer and director for KPRC-TV in Houston. In 1962, he joined KLRN-TV (now KLRU-TV) in Austin, Texas, as the program director. It was during his tenure at KLRN-TV that Arhos conceived the idea for Austin City Limits. Arhos recognized the vibrant music scene in Austin and saw an opportunity to create a television program that would capture the live energy and talent of local musicians. He believed that by showcasing these performances, he could help promote Austin as a hub for music and provide a platform for artists to gain exposure. Under Arhos' leadership, Austin City Limits premiered in 1974 and quickly gained popularity for its innovative format and diverse range of musical guests. Arhos served as the executive producer of the show for over two decades, guiding its growth and success. Beyond Austin City Limits, Arhos also played a pivotal role in the development of public television in Texas. He co-founded the Texas Public Broadcasting Association and served as its president. Arhos was dedicated to promoting public television and supporting local programming that showcased the arts, culture, and music of Texas. Bill Arhos retired from KLRU-TV in 1999 but continued to be involved in the Austin music community. He passed away on April 11, 2015, leaving behind a lasting legacy as the visionary behind one of the most iconic music programs in television history.

Write a Message  📄 ?

☆ However, if you ask ChatGPT who performed on Austin City Limits in March, 2022, it is unable to give you an answer:



The screenshot shows a chat interface with the following elements:

- User Message:** "Paul Stoecklein 7/26/2023, 08:47 AM" followed by "Who performed on the show Austin City Limits in March of 2022?". An orange arrow points to the question.
- AI Assistant Response:** "AI Assist 7/26/2023, 08:47 AM" followed by a rich text editor. The editor contains the text: "As an AI language model, I do not have real-time information or the ability to browse the internet. Therefore, I cannot provide information about specific events or performances that occurred in the future, such as the Austin City Limits show in March 2022. I recommend checking official sources or websites that provide updates on the show's lineup for the most accurate and up-to-date information." An orange arrow points to the first sentence of this response.
- Editor:** A rich text editor with a toolbar containing icons for undo, redo, bold, italic, link, unlink, insert link, insert image, list, and indent. A yellow "Insert" button is on the right.
- Input Field:** A text input field with the placeholder "Write a Message" and a send button (paper plane icon) and a help button (question mark icon).

☆ EXAMPLE – SEO Ideas

You have a list of famous persons from Austin, Texas, and you want some ideas for improving SEO on that page of your output. So you ask ChatGPT:

Use the field below to tell AI Assist how to edit the selected text.

**Selected Text**

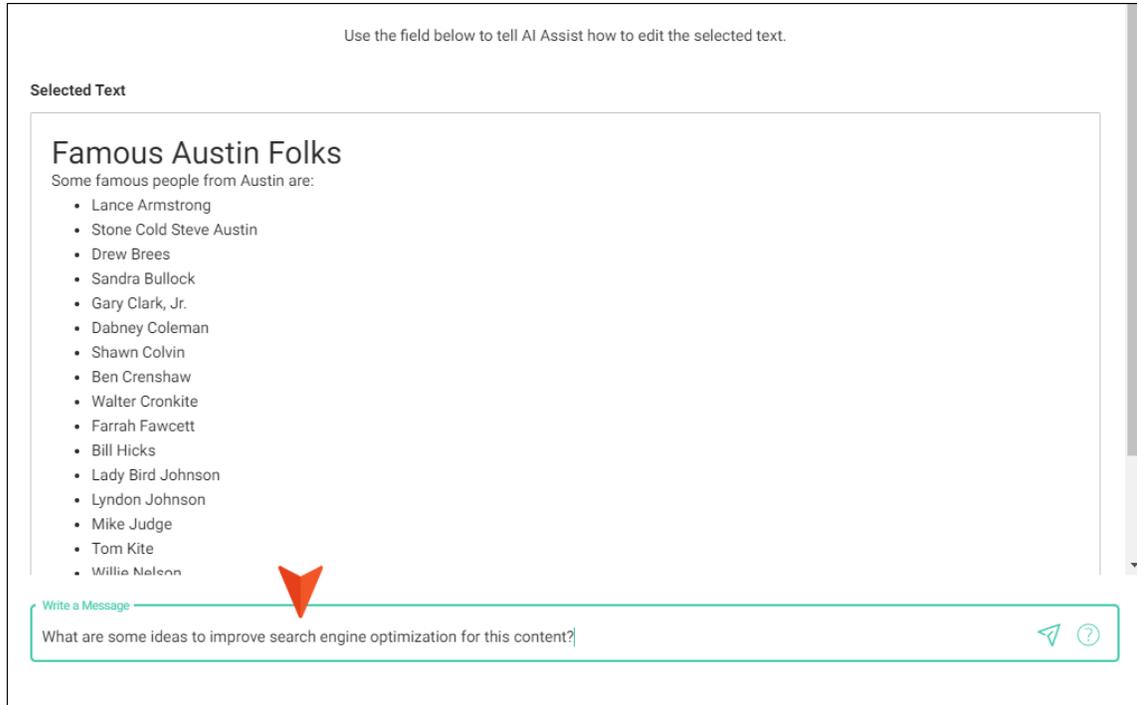
### Famous Austin Folks

Some famous people from Austin are:

- Lance Armstrong
- Stone Cold Steve Austin
- Drew Brees
- Sandra Bullock
- Gary Clark, Jr.
- Dabney Coleman
- Shawn Colvin
- Ben Crenshaw
- Walter Cronkite
- Farrah Fawcett
- Bill Hicks
- Lady Bird Johnson
- Lyndon Johnson
- Mike Judge
- Tom Kite
- Willie Nelson

Write a Message

What are some ideas to improve search engine optimization for this content?

The image shows a chat window with a white background and a grey border. At the top, it says "Use the field below to tell AI Assist how to edit the selected text." Below this is a section titled "Selected Text" containing a list of famous people from Austin. The list is titled "Famous Austin Folks" and includes names like Lance Armstrong, Stone Cold Steve Austin, and Willie Nelson. Below the list is a text input field with a light blue border and a placeholder "Write a Message". The input field contains the text "What are some ideas to improve search engine optimization for this content?". To the right of the input field are two icons: a paper plane and a question mark. A red arrow points to the input field.



☆ **EXAMPLE** – SEO Related Keywords

You have written a short topic on music in Austin, Texas, and you want some good keywords that you can insert into the Flare topic later to help boost SEO. Therefore, you ask ChatGPT:

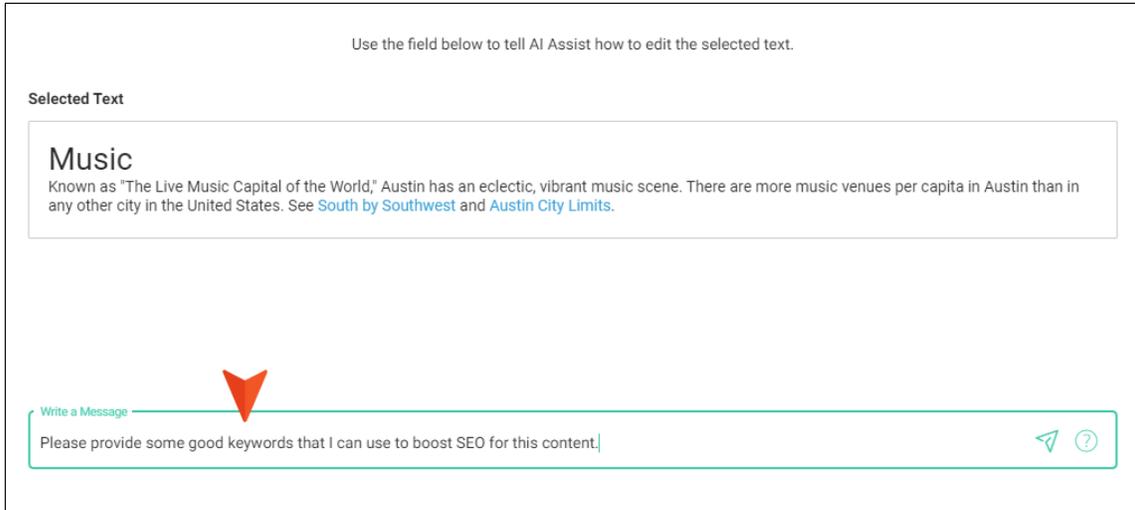
Use the field below to tell AI Assist how to edit the selected text.

**Selected Text**

**Music**  
Known as "The Live Music Capital of the World," Austin has an eclectic, vibrant music scene. There are more music venues per capita in Austin than in any other city in the United States. See [South by Southwest](#) and [Austin City Limits](#).

**Write a Message**

Please provide some good keywords that I can use to boost SEO for this content.



☆ And now you have several keywords:

The screenshot shows a chat window with the following content:

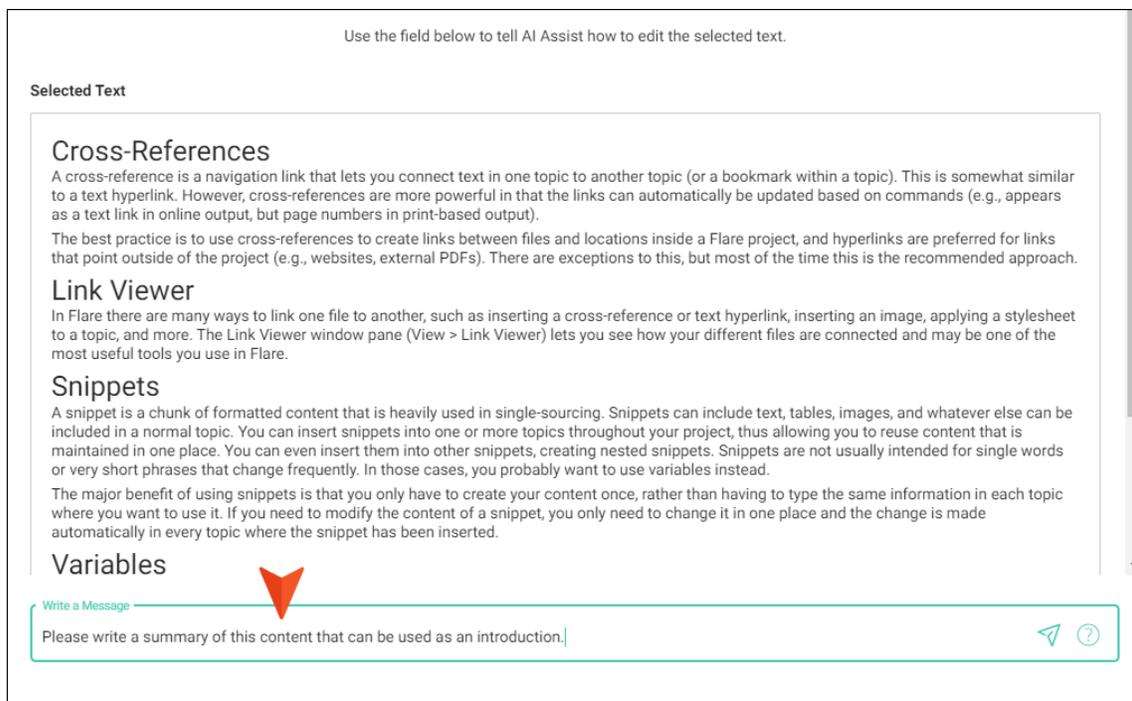
- Selected Text**  
**Music**  
Known as "The Live Music Capital of the World," Austin has an eclectic, vibrant music scene. There are more music venues per capita in Austin than in any other city in the United States. See [South by Southwest](#) and [Austin City Limits](#).
- Paul Stoecklein** 7/26/2023, 09:06 AM  
Please provide some good keywords that I can use to boost SEO for this content.
- AI Assist** 7/26/2023, 09:06 AM  
Content Diff **Warning! AI Assist has changed your original XML tags.** Replace
- Rich text editor toolbar with icons for undo, redo, bold, italic, link, unlink, insert link, insert image, list, and table.
- Keywords: music, live music, music scene, Austin, music venues, South by Southwest, Austin City Limits, vibrant music scene, eclectic music scene, music capital, Austin music, music events, music festivals, Austin music scene, music culture
- Input field: Write a Message

# AI Assist Example—Summarizing Text

AI Assist and ChatGPT can be quite helpful for summarizing lots of text.

## ☆ EXAMPLE — Creating an Introduction

Perhaps your normal workflow is that you begin a topic with an introduction (or overview), and then write the rest of the topic over the following weeks. However, this time you've begun by skipping the introduction for the time being. Instead, you have added some raw notes about the subject, and then over time you've proceeded writing various parts of the topic (in this example, short descriptions of various key features). And now, based on all of that content, you want to back up and write the introduction at the top of the topic. So you select all of the text that you've written and ask ChatGPT to summarize it:



Use the field below to tell AI Assist how to edit the selected text.

**Selected Text**

**Cross-References**  
A cross-reference is a navigation link that lets you connect text in one topic to another topic (or a bookmark within a topic). This is somewhat similar to a text hyperlink. However, cross-references are more powerful in that the links can automatically be updated based on commands (e.g., appears as a text link in online output, but page numbers in print-based output).  
The best practice is to use cross-references to create links between files and locations inside a Flare project, and hyperlinks are preferred for links that point outside of the project (e.g., websites, external PDFs). There are exceptions to this, but most of the time this is the recommended approach.

**Link Viewer**  
In Flare there are many ways to link one file to another, such as inserting a cross-reference or text hyperlink, inserting an image, applying a stylesheet to a topic, and more. The Link Viewer window pane (View > Link Viewer) lets you see how your different files are connected and may be one of the most useful tools you use in Flare.

**Snippets**  
A snippet is a chunk of formatted content that is heavily used in single-sourcing. Snippets can include text, tables, images, and whatever else can be included in a normal topic. You can insert snippets into one or more topics throughout your project, thus allowing you to reuse content that is maintained in one place. You can even insert them into other snippets, creating nested snippets. Snippets are not usually intended for single words or very short phrases that change frequently. In those cases, you probably want to use variables instead.  
The major benefit of using snippets is that you only have to create your content once, rather than having to type the same information in each topic where you want to use it. If you need to modify the content of a snippet, you only need to change it in one place and the change is made automatically in every topic where the snippet has been inserted.

**Variables**

**Write a Message**

Please write a summary of this content that can be used as an introduction.



☆ **EXAMPLE** – Collating Feedback or Suggestions

Perhaps your company has accumulated a lot of feedback or suggestions from customers and put them into a single, large document. They're not organized in any way.

Without having to read through every bit of the document, you want to get a sense of trends or particular subjects that are mentioned most. So you can copy and paste the contents of the document into a prompt and ask ChatGPT to summarize it for you, highlighting the things most often mentioned.

The information is in a separate document and not in your project. Therefore, you might just use the OpenAI website for this, instead of using AI Assist.

# I AI Assist Example—Summarizing Videos

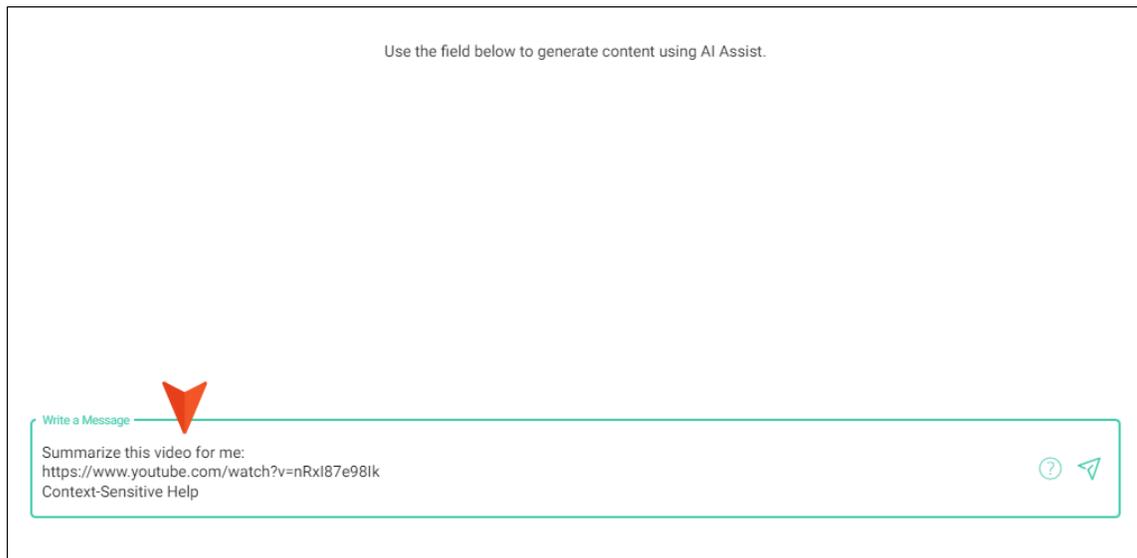
You can use ChatGPT to summarize a YouTube video by providing the link and clear directions in the prompt. Not only do you need to give ChatGPT directions, but you should also provide the link and title of the video.

☆ **EXAMPLE** You create a lot of YouTube videos to accompany your documentation. One of the tasks you should do when publishing the video is provide a summary in the description. To save time, you ask ChatGPT to do this for you:

Use the field below to generate content using AI Assist.

Write a Message

Summarize this video for me:  
<https://www.youtube.com/watch?v=nRxI87e98Ik>  
Context-Sensitive Help

The image shows a screenshot of a web interface for AI Assist. At the top, there is a text prompt: "Use the field below to generate content using AI Assist." Below this is a large, empty rectangular box. At the bottom of this box is a smaller, rounded rectangular input field with a green border. Inside this input field, the text "Write a Message" is at the top left. Below it, the prompt "Summarize this video for me:" is followed by a YouTube URL: "https://www.youtube.com/watch?v=nRxI87e98Ik". At the bottom of the input field, there is a link for "Context-Sensitive Help". On the right side of the input field, there are two small icons: a question mark and a paper plane. A red arrow points to the "Write a Message" text.

☆ This is what you get from ChatGPT:

**Paul Stoecklein** 8/11/2023, 09:19 AM

Summarize this video for me:  
<https://www.youtube.com/watch?v=nRxI87e98Ik>  
Context-Sensitive Help

**AI Assist** 8/11/2023, 09:19 AM

Content Insert



Tag Info: p

This video explains the concept of context-sensitive help. It begins by discussing the challenges users face when using software or a website and needing help. The traditional approach of providing a separate help documentation or FAQ section often fails to address the specific issues users encounter. Context-sensitive help, on the other hand, is a more effective solution. It involves providing targeted assistance based on the user's current context within the software or website. This means that users can access relevant help content directly related to their current task or problem, without having to search through a large amount of information.

The video provides examples of context-sensitive help in action, such as tooltips, inline help, and guided tours. These features can be customized to provide assistance specific to the user's context, making the learning and troubleshooting process more efficient and user-friendly.

The video concludes by highlighting the benefits of context-sensitive help, including increased user satisfaction, reduced support costs, and improved user engagement. It emphasizes the importance of considering context-sensitive help as a crucial component of software and website design.

Write a Message ? ↵



This is what you need, but maybe you want the summary to be shorter, so you ask ChatGPT to do it:

**Paul Stoecklein** 8/11/2023, 09:19 AM

Summarize this video for me:  
<https://www.youtube.com/watch?v=nRxI87e98Ik>  
Context-Sensitive Help

**AI Assist** 8/11/2023, 09:19 AM

Content Insert

↶ ↷ | ✎ ✕ | AA ▾ | 🔗 ✂ 📄 📄 | 🔍 ▾ | ☰ ☰ ☰ ☰ ☰ | 🖼️ 📄 🗪

Tag Info: p

This video explains the concept of context-sensitive help. It begins by discussing the challenges users face when using software or a website and needing help. The traditional approach of providing a separate help documentation or FAQ section often fails to address the specific issues users encounter. Context-sensitive help, on the other hand, is a more effective solution. It involves providing targeted assistance based on the user's current context within the software or website. This means that users can access relevant help content directly related to their current task or problem, without having to search through a large amount of information. The video provides examples of context-sensitive help in action, such as tooltips, inline help, and guided tours. These features can be customized to provide assistance specific to the user's context, making the learning and troubleshooting process more efficient and user-friendly. The video concludes by highlighting the benefits of context-sensitive help, including increased user satisfaction, reduced support costs, and improved user engagement. It emphasizes the importance of considering context-sensitive help as a crucial component of software and website design.

Write a Message

Please shorten this to 100 words or less. ? 📄

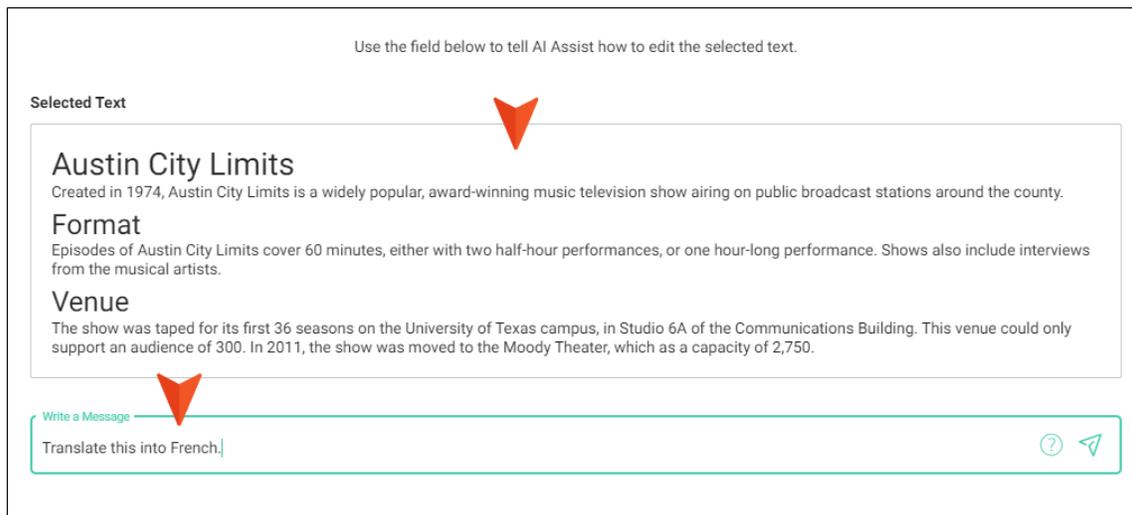


# I AI Assist Example—Translating Content

You can use ChatGPT to translate text, and it is able to do a much better job at this than other tools. For example, Google Translate gives you a simple word-for-word translation, but ChatGPT is able to take context and social cues into account. Keep in mind, however, that we always recommend having the translation verified by a person who is fluent in the target language.

☆ **EXAMPLE** You've written a project in English and want to translate it into French. You have different options. One possibility is to make a copy of the English project and convert all the text in the second project into French. Alternatively, you can enter the translated text alongside the English text and use conditions to separate them. Either way, you can use ChatGPT to provide the initial translations.

In one of your topics, you select all of the text and give ChatGPT the following prompt:



Use the field below to tell AI Assist how to edit the selected text.

**Selected Text**

**Austin City Limits**  
Created in 1974, Austin City Limits is a widely popular, award-winning music television show airing on public broadcast stations around the county.

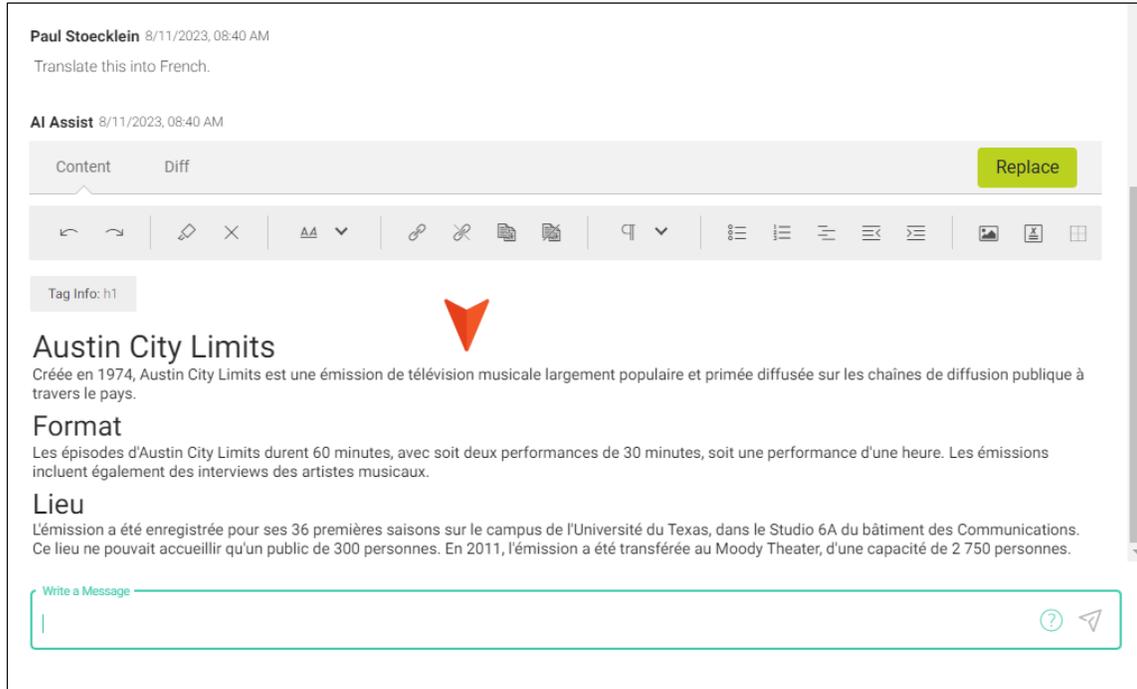
**Format**  
Episodes of Austin City Limits cover 60 minutes, either with two half-hour performances, or one hour-long performance. Shows also include interviews from the musical artists.

**Venue**  
The show was taped for its first 36 seasons on the University of Texas campus, in Studio 6A of the Communications Building. This venue could only support an audience of 300. In 2011, the show was moved to the Moody Theater, which as a capacity of 2,750.

Write a Message

Translate this into French.

☆ ChatGPT instantly gives you the translation.



**Paul Stoecklein** 8/11/2023, 08:40 AM  
Translate this into French.

**AI Assist** 8/11/2023, 08:40 AM

Content Diff Replace

↶ ↷ ↻ ✕ 🔍 📄 📁 📌 📎 📏 📐 📑 📗 📙 📚 📛 📜 📝 📞 📟 📠 📡 📢 📣 📤 📥 📦 📧 📨 📩 📪 📫 📬 📭 📮 📯 📰 📱 📲 📳 📴 📵 📶 📷 📸 📹 📺 📻 📼 📽 📾 📿 📰 📱 📲 📳 📴 📵 📶 📷 📸 📹 📺 📻 📼 📽 📾 📿

Tag Info: h1

## Austin City Limits

Créée en 1974, Austin City Limits est une émission de télévision musicale largement populaire et primée diffusée sur les chaînes de diffusion publique à travers le pays.

### Format

Les épisodes d'Austin City Limits durent 60 minutes, avec soit deux performances de 30 minutes, soit une performance d'une heure. Les émissions incluent également des interviews des artistes musicaux.

### Lieu

L'émission a été enregistrée pour ses 36 premières saisons sur le campus de l'Université du Texas, dans le Studio 6A du bâtiment des Communications. Ce lieu ne pouvait accueillir qu'un public de 300 personnes. En 2011, l'émission a été transférée au Moody Theater, d'une capacité de 2 750 personnes.

Write a Message

You can either click Replace (if the entire topic should be in French), or you can copy and paste the translation next to the English text.

📄 **NOTE** Using MadCap Lingo with an experienced translator is always the preferred method for translating projects. There are simply too many areas with text in a project in addition to regular topic content, and it can be easy to miss those without a tool like Lingo. However, if you want to simply create a copy of a project in one language and translate it into a second language, you can use the process described in this example instead.

# AI Assist Example—Using Your Voice

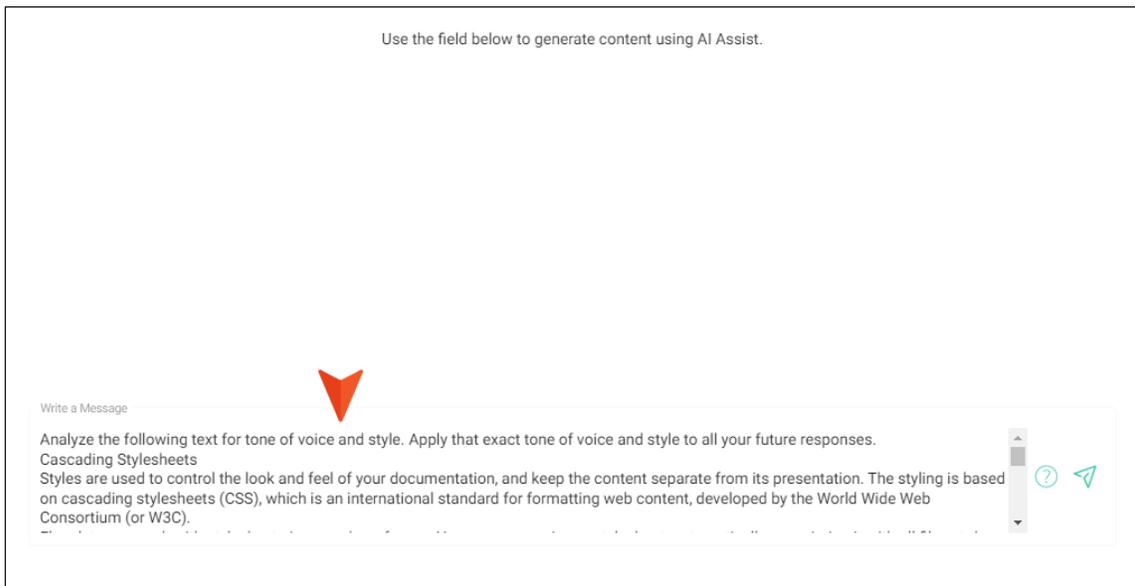
ChatGPT can provide you with an almost unlimited amount of good information. However, you and your authoring team probably have a particular way of writing—a "voice." By default, ChatGPT's responses might not coincide with parts of your voice, but you can prepare ChatGPT to do just that. This will save you time in editing responses from ChatGPT.

Each time you open AI Assist to interact with ChatGPT, you are conversing in a separate thread. By starting each thread with a copy of some sample text of your voice, and asking ChatGPT to analyze it, you can condition ChatGPT to provide all future responses throughout that thread in your voice.

You might consider saving a copy of sample text in a separate document for easy reference whenever you need to use it.

As far as the prompt is concerned, we recommend using this language: *Analyze the following text for tone of voice and style. Apply that exact tone of voice and style to all your future responses.*

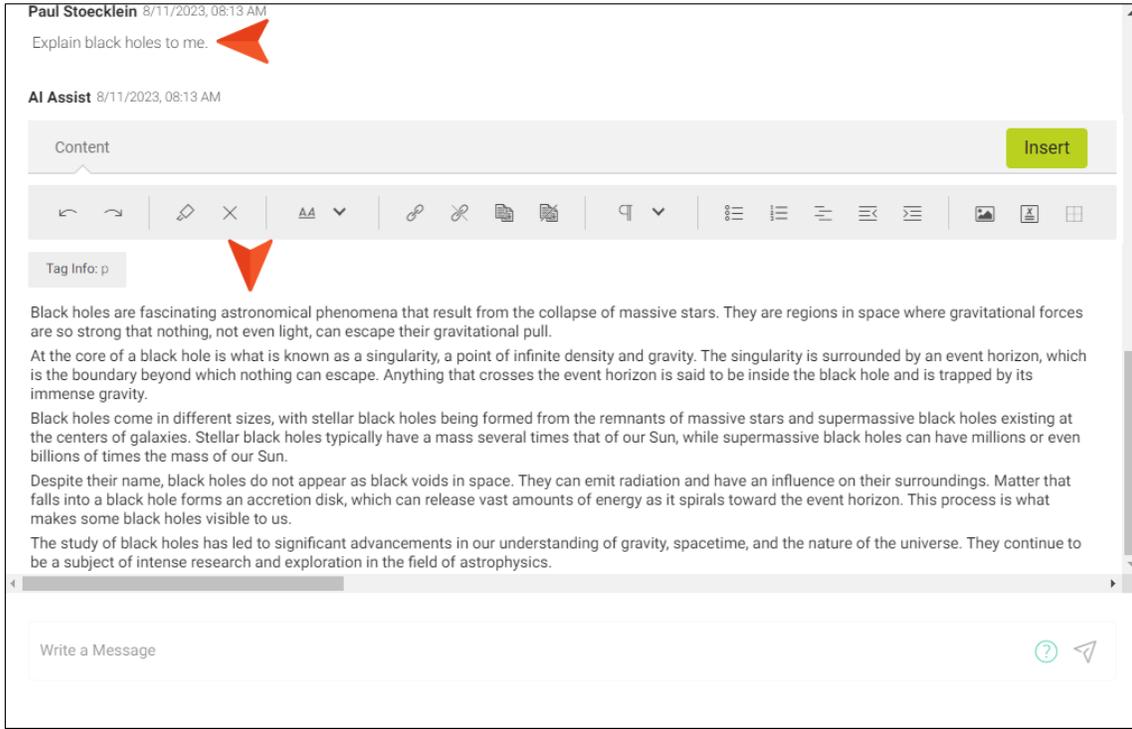
☆ **EXAMPLE** You need to explain the concept of black holes, so you ask ChatGPT for help. To begin, you write the prompt just described, press SHIFT+ENTER, and then paste your sample voice text below it. You want to provide enough sample text for a proper analysis, and yet not too much.



☆ ChatGPT analyzes your sample text and gives you a quick synopsis.

The screenshot shows a ChatGPT chat window. At the top, the text reads: "Skins. A skin is a file that contains information about the appearance of an online output window, including navigation elements. Depending on the type of output, a skin can help to determine the following: [checkbox] Main menu position [checkbox] Slide-out position [checkbox] Slide-out menu style [checkbox] Top menu depth levels [checkbox] User interface text [checkbox] Size and position of output [checkbox] Which navigation elements to include [checkbox] Other settings...". Below this is a text box containing the analysis: "The tone of voice in the provided text is informative and straightforward. It presents the information in a clear and concise manner, focusing on explaining the different features and capabilities of the software. The style is technical and professional, using specific terminology and providing detailed instructions. In future responses, I will maintain the same informative and straightforward tone of voice and style, focusing on providing clear and concise information using technical terminology when necessary." A red arrow points to the word "p" in the "Tag Info: p" box. The interface includes a rich text editor with various icons and a "Write a Message" input field at the bottom.

☆ You then ask ChatGPT to provide a brief explanation of black holes, and it does so, using your voice.



The screenshot shows a chat window with the following content:

**Paul Stoecklein** 8/11/2023, 08:13 AM  
Explain black holes to me.

**AI Assist** 8/11/2023, 08:13 AM

Content Insert

Rich text editor toolbar: Undo, Redo, Bold, Italic, Underline, Link, Unlink, Copy, Paste, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent, Image, Video, Table.

Tag Info: p

Black holes are fascinating astronomical phenomena that result from the collapse of massive stars. They are regions in space where gravitational forces are so strong that nothing, not even light, can escape their gravitational pull.

At the core of a black hole is what is known as a singularity, a point of infinite density and gravity. The singularity is surrounded by an event horizon, which is the boundary beyond which nothing can escape. Anything that crosses the event horizon is said to be inside the black hole and is trapped by its immense gravity.

Black holes come in different sizes, with stellar black holes being formed from the remnants of massive stars and supermassive black holes existing at the centers of galaxies. Stellar black holes typically have a mass several times that of our Sun, while supermassive black holes can have millions or even billions of times the mass of our Sun.

Despite their name, black holes do not appear as black voids in space. They can emit radiation and have an influence on their surroundings. Matter that falls into a black hole forms an accretion disk, which can release vast amounts of energy as it spirals toward the event horizon. This process is what makes some black holes visible to us.

The study of black holes has led to significant advancements in our understanding of gravity, spacetime, and the nature of the universe. They continue to be a subject of intense research and exploration in the field of astrophysics.

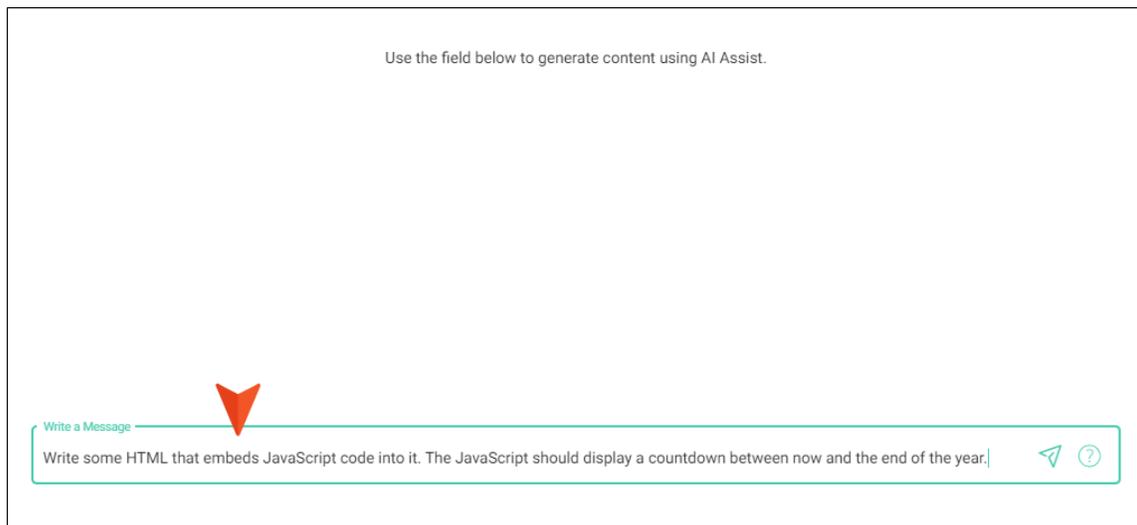
Write a Message ? ↵

# I AI Assist Example—Writing Scripts and Code

ChatGPT can write code, so you might want to use it to produce, say, JavaScript. The simpler the request, the more likely it is to work.

☆ **EXAMPLE** In a topic, you want to add a countdown clock. In this example, you decide to insert the JavaScript directly into the topic, as opposed to placing it in a separate .js file and referring to it.

So you open AI Assist and write the following prompt:



Use the field below to generate content using AI Assist.

Write a Message

Write some HTML that embeds JavaScript code into it. The JavaScript should display a countdown between now and the end of the year.

The screenshot shows a text input field with a red arrow pointing to it. The text inside the field is: "Write some HTML that embeds JavaScript code into it. The JavaScript should display a countdown between now and the end of the year." The input field has a "Write a Message" label on the left and a send icon on the right.

☆ Here is the response from ChatGPT:

```
<h1>COUNTDOWN TO END OF YEAR</h1>
<p id="countdown"></p>

<script>
// JavaScript code to calculate countdown
function countdown() {
// Get current date and time
var now = new Date();

// Get the end of the year
var endOfYear = new Date(now.getFullYear() + 1, 0, 1);

// Calculate the time remaining
var timeRemaining = endOfYear - now;

// Calculate days, hours, minutes, and seconds remaining
var days = Math.floor(timeRemaining / (1000 * 60 * 60 * 24));
var hours = Math.floor((timeRemaining % (1000 * 60 * 60 * 24)) / (1000 * 60 * 60));
var minutes = Math.floor((timeRemaining % (1000 * 60 * 60)) / (1000 * 60));
var seconds = Math.floor((timeRemaining % (1000 * 60)) / 1000);

// Display the countdown in the HTML element with id "countdown"
document.getElementById("countdown").innerHTML = days + " days, " + hours + " hours, " + minutes + " minutes, " +
seconds + " seconds";
}

// Call the countdown function every second
setInterval(countdown, 1000);
</script>
</body>
</html>
```

Write a Message  

You copy the parts of the HTML that you want to use, as well as the JavaScript code, and close AI Assist. Then, you switch to the Code Editor and paste it.

- ☆ After committing the changes, you generate HTML5 output for the project. The updated topic looks like this:

## Countdown

Here is a countdown to the end of the year.  
152 days, 11 hours, 5 minutes, 42 seconds



## APPENDIX

---

# PDFs

The following PDFs are available for download from the Help system.

*AI Assist Guide*

*Analytics Guide*

*Authoring Guide*

*Branding Guide*

*Building Output Guide*

*Checklists Guide*

*Conditions Guide*

*Getting Started Guide*

*Images and Multimedia  
Guide*

*License Management and  
Purchasing Guide*

*Links Guide*

*Projects Guide*

*Reports Guide*

*Reviews Guide*

*Security Whitepaper*

*Sites Guide*

*Snippets Guide*

*Source Control Guide*

*Targets Guide*

*Tasks Guide*

*Topics Guide*

*Translation Guide*

*Users and Teams Guide*

*Variables Guide*

*What's New Guide*

*Widgets Guide*